AR P.S.C. No.1 TITLE PAGE Original Page 1

#### REGULATIONS AND RATES APPLICABLE TO THE FURNISHING OF

# **ACCESS SERVICE**

#### PROVIDED BY

# COMCAST PHONE OF ARKANSAS, LLC

WITHIN THE STATE OF ARKANSAS

Issued: February 17, 2005 By:

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1
TABLE OF CONTENTS
Original Page 1

#### TABLE OF CONTENTS

	PAG	<u>e No.</u>
	SECTION 1. APPLICATION OF TARIFF	
1.1.	GENERAL	1
1.2.	TARIFF REVISION SYMBOLS	1
1.3.	DEFINITIONS	2
1 4	EXPLANATION OF ARREVIATIONS	6

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1
TABLE OF CONTENTS
1st Revised Page 2
Cancels Original Page 2

PAGE NO.

#### TABLE OF CONTENTS

		SECTION 2. GENERAL REGULATIONS		
2.1.	Underta	KING OF THE COMPANY	1	
	2.1.1.	Scope	1	
	2.1.2.	Shortage of Facilities	1	
	2.1.3.	Terms and Conditions	1	
	2.1.4.	Provision of Equipment and Facilities	4	
	2.1.5.	Liability of the Company  Discontinuance of Service for Cause	6	
	2.1.6.	Discontinuance of Service for Cause	8	
2.2.	OBLIGATI	ONS OF THE CUSTOMER	9	
	2.2.1.	Customer Premises Provisions	9	
	2.2.2.	Liability of the Customer	9	
	2.2.3.	Determination of Jurisdiction	10	(CT)
	2.2.4.	Changes in Service Requested	14	(- )
	2.2.5.	Notice to Company for Cancellation of Service		
	2.2.6.	Claims		
	2.2.7.	Transfers and Assignments	14	
2.3.	CUSTOME	R EQUIPMENT AND CHANNELS	15	
2.3.	2.3.1.	Interconnection of Facilities	15	
	2.3.2.	Inspection and Testing		
2.4.		G, RATING AND BILLING OF ACCESS SERVICES WHERE MORE		
	THAN ON	E EXCHANGE COMPANY IS INVOLVED	16	
2.5.	ALLOWAN	NCE FOR INTERRUPTIONS IN SERVICE	16	
	2.5.1.	General	16	
	2.5.2.	Notification of Service-Affecting Activities	16	
	2.5.3.	Limitations on Allowances	17	
	2.5.4.	Use of Another Means of Communications	18	
	2.5.5.	Application of Credits for Interruptions in Service	18	
2.6.	PRIVACY RULES		19	
2.7.	APPLICAT	ION OF RATES AND CHARGES	20	
	2.7.1.	Measuring Access Minutes		
	2.7.2.	Rates Based Upon Distance		
	2.7.3.	Nonrecurring Charges		

Issued: December 28, 2011 Effective: December 28, 2011

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1
TABLE OF CONTENTS
1st Revised Page 3
Cancels Original Page 3

Effective: December 28, 2011

#### TABLE OF CONTENTS

	$\underline{\mathbf{P}}\mathbf{AG}$	SE NO.	
	SECTION 2. GENERAL REGULATIONS (CONT'D)		
2.8.	[RESERVED FOR FUTURE USE]	23 (C)	
		(R	_
		`	.1,
2.9.	BILLING AND PAYMENT	31	
	2.9.1. Taxes	32 (C	T
	2.9.2. Claims and Disputes	32	
	2.9.3. Payment of Deposits		
	2.9.4. Advance Payments		
2.10.	SPECIAL CONSTRUCTION	34	
2 11	NON POLITIME INSTALLATION	31	

**COMCAST PHONE** OF ARKANSAS, LLC d/b/a Comcast Digital Phone

AR P.S.C. No.1 TABLE OF CONTENTS 1st Revised Page 4 Cancels Original Page 4

Effective: December 28, 2011

#### TABLE OF CONTENTS

		PAG	GE NO.	
		SECTION 3. SWITCHED ACCESS SERVICE		
3.1.	GENERAL		1	
3.2.	TRAFFIC TYPE	DESIGNATION	1	(CT) (RT)
3.3	3.3.1. Ca 3.3.2. Ta 3.3.3. Ne	CESS RATE CATEGORIES	3 4 6	(CT)
3.4.	3.4.1. Sei 3.4.2. Ca 3.4.3. Ta 3.4.4. Ne	CESS RATES AND CHARGES  rvice Implementation  rrier Common Line  ndem Transport  twork Access  X Toll-Free Access Service	8 8 8 10	(CT)

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1
TABLE OF CONTENTS
Original Page 5

Effective: July 21, 2005

	TABLE OF CONTENTS  PAGE	GE No.
	SECTION 4. SPECIAL ACCESS SERVICE	
4.1.	GENERAL	1

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1
TABLE OF CONTENTS
1st Revised Page 6
Cancels Original Page 6

Effective: December 28, 2011

#### TABLE OF CONTENTS

	PAGE OF CONTENTS	E No.	
	SECTION 5. MISCELLANEOUS SERVICES		
5.1.	[RESERVED FOR FUTURE USE]	1	(CT)
5.2.	SERVICE CHANGE DISPUTE	2	(CT)
5.3.	SPECIAL ASSEMBLIES AND INDIVIDUAL CASE BASIS ARRANGEMENTS	2	
5.4.	[Reserved for Future Use]	3	(CT)

Issued: December 28, 2011

By:

AR11-002

AR P.S.C. No.1
SECTION 1
1st Revised Page 1
Cancels Original Page 1

#### 1. APPLICATION OF TARIFF

#### 1.1. GENERAL

This Tariff applies to intrastate Access Service supplied by the Company to Customers.

(CT)

The provision of such services by the Company as set forth in this Tariff does not constitute a joint undertaking with the Customer for the furnishing of any service.

The provision of Access Service is subject to existing regulations and terms and conditions specified in this Tariff as well as in the Company's other current Tariffs, and may be revised, added to, or supplemented by superseding issues.

In addition to the regulations and charges herein, this Tariff is subject to specific regulations as may be prescribed by the Arkansas Public Service Commission.

#### 1.2. TARIFF REVISION SYMBOLS

Revisions to this Tariff are coded through the use of symbols. These symbols appear in the right hand margin of the page. The symbols and their meanings are as follows:

(AT)	Additions to text	(CT)
(CP)	Change in practice	
(CR)	Change in rate	
(CT)	Change in text	
(DR)	Discontinued rate	
(MT)	Move of text	
(NR)	New rate	
(RT)	Removal of text	(CT)

Issued: December 28, 2011 Effective: December 28, 2011

AR P.S.C. No.1 SECTION 1 1st Revised Page 2 Cancels Original Page 2

#### 1. APPLICATION OF TARIFF

#### 1.3. **DEFINITIONS**

(RT) (RT)

#### **Access Minutes**

The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

#### Access Tandem

A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

(CT)

(AT)

#### Advance Payment

The term "Advance Payment" denotes the requirement for partial or full payment required before the start of service.

(AT)

(RT)

#### Call

A Customer attempt for which the complete address code is provided to the service end office.

(CT)

#### Carrier or Common Carrier

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

#### Central Office

A local Company switching system where exchange service customer station loops are terminated for purposes of interconnection to each other and to trunks.

Issued: December 28, 2011

AR P.S.C. No.1 SECTION 1 1st Revised Page 3 Cancels Original Page 3

#### 1. APPLICATION OF TARIFF

#### **1.3. DEFINITIONS (CONT'D)**

#### Channel

A communications path between two or more points of termination.

#### Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

(RT) (RT)

#### Company

Comcast Phone of Arkansas, LLC and its affiliate companies.

(CT)

#### Customer

The term "Customer" (when capitalized) denotes any person, firm, partnership, corporation or other entity that uses service under the terms and conditions of this Tariff and is responsible for the payment of charges.

(CT) (CT)

(RT)

(RT)

(AT)

#### **End Office**

With respect to each 101-XXXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this Tariff shall be the point of interconnection associated with that 101-XXXX code in the Local Exchange Routing Guide, issued by Telcordia. Services provided at a Trunk Gateway location (as defined elsewhere) are the functional equivalent of services provided at an End Office location.

(AT)

Effective: December 28, 2011

Issued: December 28, 2011

AR P.S.C. No.1
SECTION 1
1st Revised Page 4
Cancels Original Page 4

#### 1. APPLICATION OF TARIFF

#### 1.3. **DEFINITIONS (CONT'D)**

#### End User

The term "End User" means any wholesale or retail customer of an interstate or foreign telecommunications service that is not a carrier. The term "End User" may also refer to origination or termination locations accessed via contractual or other arrangements with an affiliated or unaffiliated provider of interconnected or non-interconnected VoIP service.

# (CT)

#### **Exchange**

A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area.

# (RT)

## (RT)

(AT)

#### Interconnected VoIP Service

An interconnected VoIP service is a service that (i) enables real-time, two-way voice communications; (ii) requires a broadband connection from the user's location; (iii) requires internet protocol-compatible customer premises equipment (CPE); and (iv) permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.



#### Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

#### Local Calling Area

A geographical area, as defined in the Company's local or general exchange service Tariff in which an End User may complete a call without incurring toll usage charges.

#### Message

A Message is a Call as defined above.

Issued: December 28, 2011

By: Effective: December 28, 2011

David Lloyd, Director - Tariffs

AR P.S.C. No.1
SECTION 1
1st Revised Page 5
Cancels Original Page 5

#### 1. APPLICATION OF TARIFF

#### 1.3. **DEFINITIONS (CONT'D)**

#### Non-interconnected VoIP Service (AT) The term "non-interconnected VoIP service" means a service that (i) enables realtime voice communications that originate from or terminate to the user's location using Internet protocol or any successor protocol; and (ii) requires Internet protocol compatible customer premises equipment; and (iii) does not include any service that is an interconnected VoIP service. (AT) Point of Termination The point of termination within a customer-designated premises at which the (CT) Company's responsibility for the provision of access service ends. The point of termination is the point of interconnection between Company communications (CT) facilities and customer-provided facilities as defined in Part 68 of the FCC's (CT) Rules and Regulations. (RT) (RT) "Regulatory Authority" or "Commission" The Arkansas Public Utility Commission. (RT) **Tandem Transport** (AT) The term "Tandem Transport" denotes the transport between an access tandem and the Company's End Office, Trunk Gateway or other functionally equivalent location. (AT) Trunk A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection. Trunk Gateway (AT) The point of interface between the PSTN trunk facility and the Company defined by Common Language Location Identifier (CLLI) codes assigned to the Company, as reflected in the Local Exchange Routing Guide (LERG). Services provided at a Trunk Gateway location are the functional equivalent of services provided at an End Office location. (AT) (RT)

Issued: December 28, 2011 Effective: December 28, 2011

David Lloyd, Director - Tariffs 183 Inverness Drive West Englewood, CO 80112

AR11-002

COMCAST PHONE
OF ARKANSAS, LLC
d/b/a Comcast Digital Phone

AR P.S.C. No.1 SECTION 1 1st Revised Page 6 Cancels Original Page 6

#### 1. APPLICATION OF TARIFF

#### 1.4. EXPLANATION OF ABBREVIATIONS

ANI	- Automatic Number Identification	
		(RT)
		(RT)
CLLI	- Common Language Location Identifier	(AT) (RT)
		(RT)
FCC	- Federal Communications Commission	(T. T.)
		(RT)
ICB	- Individual Case Basis	(RT)
LATA LERG	<ul><li>Local Access and Transport Area</li><li>Local Access and Transport Exchange Routing Guide</li></ul>	(AT)
MOU	- Minutes of Use	(RT)
NECA NPA	<ul><li>National Exchange Carrier Association</li><li>Numbering Plan Area</li></ul>	
		(RT)
PIU PSTN	<ul><li>Percentage of Interstate Usage</li><li>Public Switched Telephone Network\</li></ul>	(AT)
VoIP	- Voice over Internet Protocol	(AT)

Issued: December 28, 2011
By: Effective: December 28, 2011
David Lloyd, Director - Tariffs