## COMCAST PHONE OF TEXAS, LLC COMCAST TELECOMMUNICATIONS SERVICE

**SECTION 4** Original Sheet 1

Issued: April 25, 2003 Effective: April 25, 2003

#### 4. SERVICE CONNECTION AND MAINTENANCE CHARGES

#### 4.1. GENERAL

Comcast Telecommunications Service is subject to nonrecurring Service charges that apply to Customer requests for connecting, moving or changing Service. These charges are in addition to any other scheduled rates and charges that would normally apply under this Tariff.

Charges for the connection, move or change of Service will apply for work being performed during the Company's normal business hours. If the Customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once has it begun, an additional charge may apply based upon the additional cost involved. All changes in location of the Customer's Service from one premises to another, except as otherwise provided in this Section, are treated as new Service connections with the appropriate Service Charges applying.

#### 4.2. SERVICE CONNECTION AND LINE ACTIVATION CHARGES

#### **4.2.1. DESCRIPTION OF CHARGES**

A Service Connection Charge or Line Activation Charge applies when a Customer requests establishment of new Service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

- A. A Service Connection Charge will apply to the installation of certain facilities and equipment, and if any change of location is required for such facilities and equipment.
- B. A Line Activation Charge will apply per line if certain facilities and equipment are suitably installed and located to facilitate the establishment of the Customer's Service. This charge applies to the primary line as well as to any additional lines on the Customer's premises.
- C. A Line Restoration Charge will apply on each line to be restored after suspension for non-payment of charges.
- D. A Service Dispatch Charge will apply for any subsequent request to add or modify facilities after initial installation.

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#### 4. SERVICE CONNECTION AND MAINTENANCE CHARGES

#### 4.3. SERVICE CHANGE CHARGES

#### 4.3.1. **DESCRIPTION OF CHARGES**

Service Change Charges apply per line when a Customer requests a change in existing Service.

- A. Telephone Number Change A charge applies to each Customer-requested change in telephone number.
- B. Feature Change Charge Applies to an existing Comcast Telecommunications Service line when the Customer requests to add or change a standard feature. This charge is assessed per access line for each occurrence.
- C. Primary Interexchange Carrier (PIC) Change Charge A PIC Change Charge will apply to existing Comcast Telecommunications Service Customers who request a change in their PIC designation for pre-subscription of interLATA or intraLATA Services. Only one PIC Change Charge will be incurred by the Customer per change request.
- D. Directory Listing Change Charge A charge will apply to each Customer-requested change in directory listing.

#### 4.4. REPAIR AND MAINTENANCE PREMISES VISIT CHARGES

#### **4.4.1. DESCRIPTION OF CHARGES**

Repair and Maintenance Premises Visit Charges apply per Customer order for all work or Services ordered to be provided at one time on the same premises, for the same Customer. This charge will vary depending upon the day of the week and the time of day Service is requested by the Customer as follows:

- A. Basic Time Work performed Monday through Saturday between 8:00 AM and 8:00 PM.
- B. Overtime Work performed Monday through Saturday between 8:00 PM and 8:00 AM.
- C. Premium Time Work performed on Sundays and on holidays.

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### 4. SERVICE CONNECTION AND MAINTENANCE CHARGES

## 4.5. RATES AND CHARGES

Service Connection and Line Activation Charges		Nonrecurring Charge
	Service Connection Charge nitial installation of new facilities or relocation of existing facilities)	\$ 30.00
2. (ii	Primary Line Activation Charge nitial activation without installation or relocation)	30.00
	Line Activation Charge nitial activation of additional lines without installation or relocation	30.00
	Line Restoration Charge fter disconnection for non-payment, per line)	30.00
	Service Dispatch Charge ubsequent to initial installation)	45.00
6.	Existing Customer - Add ULTS	7.50
Service Change Charges		
1. 2. 3. 4.	Service Connection Charge Feature Change Charge PIC change Charge (OutPICs only) Directory Listing Change Charge	20.00 5.00 5.00 5.00
Rep	pair and Maintenance Charges	
1. 2. 3.	Basic Time (per visit) Overtime (per visit) Premium Time (per visit)	115.00 175.00 230.00