

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.1. GENERAL

The services set forth in this Section are optional in nature and are available on an individual basis or as part of multiple feature packages. Miscellaneous Services are provided upon subscription request or, in some cases, are prearranged and activated by the customer's election to use the service. Services are provided subject to system and facility availability and may not be available with all classes of service.

7.2. CUSTOM CALLING FEATURES

Optional Custom Calling Features are available with Comcast Residential Service (Section 5). Customers may order features individually or as part of a feature package, as shown below. Monthly recurring charges associated with features are applied per access line, and are in addition to any other applicable charges.

7.2.1. OPTIONAL FEATURES

Customers may order any one or more of the following optional features for an additional monthly charge as specified in Section 7.2.3.

A. Anonymous Call Rejection

This feature allows the Customer to reject calls from callers who have blocked identification of their telephone number to Caller ID display devices. Anonymous Call Rejection may be activated and deactivated by dialing a specified code.

B. Call Forwarding Remote Access

Allows a Customer to activate or deactivate Call Forwarding Variable from a line other than their base station line. The Customer uses a Personal Identification Number (PIN) to access Call Forwarding with Remote Access.

C. Call Forwarding Selective

This feature enables a Customer to program their telephone to forward calls from a selected list of telephone numbers to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

D. Call Forwarding Variable

This feature enables a Customer to program their telephone to forward all incoming calls to another telephone number. The Customer assumes financial responsibility for all calling charges generated by the use of this feature.

Issued: August 27, 2003

7. MISCELLANEOUS SERVICES

7.2. CUSTOM CALLING FEATURES

7.2.1. OPTIONAL FEATURES (CONT'D)

E. Call Return

This feature allows a Customer to recall the last incoming call by dialing a preset code. If the called number is busy, automatic processing of the call continues for up to 30 minutes until both lines are idle unless the Customer dials the deactivation code. Calls returned outside the local calling area are subject to toll charges. This feature is available on a monthly subscription or a pay-per-use basis. Customers who choose the pay-per-use option are billed per activation, regardless of whether or not the attempted call is completed.

F. Call Return Blocking

This feature blocks the Customer's capability to use the Call Return pay-per-use feature.

G. Call Screening

This feature permits Customers to designate up to 12 telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at that time.

H. Call Trace

Call Trace allows the Customer to initiate an automatic trace of the last call received. After receiving a call that is to be traced, the Customer dials a code and the traced number is automatically sent to the Company. The Customer will not receive the telephone number of the party who called. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel.

I. Call Waiting

The Call Waiting feature enables a Customer already on a call to be notified of another call by the sound of a Call Waiting tone. The Customer may place the existing call on hold and answer the new call. The Call Waiting feature may be canceled by dialing a preset code.

J. Call Waiting with Caller ID

This feature is available to Customers who subscribe to both Call Waiting and Caller ID. The feature allows customers on a call to identify incoming caller's name and telephone number through the Caller ID Display unit.

(C)

(C)

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.2. CUSTOM CALLING FEATURES

7.2.1. OPTIONAL FEATURES (CONT'D)

K. Caller ID with Name and Number

Caller ID allows the Customer to identify the telephone number from which a call is being made and the main listed name associated with the calling telephone number. The calling telephone name and number is displayed on a Customer-provided display device.

L. Caller ID Blocking Per Line

This feature blocks the display of the Customer's name and telephone number to Caller ID display devices on all calls made from the subscribed line. This feature may be de-activated at any time by the Customer on a call-by-call basis through the activation of a special code. This feature is provided at no monthly charge to the Customer. Per Line Blocking will not prevent the display of originating telephone numbers to 911 emergency Service providers.

M. Caller ID Blocking Per Call

This feature allows Customers to block the display of their name and telephone number to the station they are calling on a per-call basis. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. This feature is provided at no monthly charge to the Customer. Per Call Blocking will not prevent the display of originating telephone numbers to 911 emergency Service providers.

N. Custom Ring Service

This Service enables the Customer to have two telephone numbers associated with a single line. Each number when dialed will result in a distinctive ring that enables the Customer to determine which number is being called.

O. Distinctive Ring Service

Provides the Customer with the ability to build and maintain a list of up to 12 telephone numbers from which incoming calls will have a distinctive ringing pattern.

P. LD Alert

This feature allows the current call waiting and ringing operations to provide a distinctive ring or call waiting tone to incoming Long Distance calls.

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.2. CUSTOM CALLING FEATURES

7.2.1. OPTIONAL FEATURES (CONT'D)

Q. Prohibit Billed to Third Number Calls

Allows a Customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

R. Prohibit Collect Calls

Allows a Customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

S. Prohibit Billed to Third and Collect Calls

This feature combines the Prohibit Billed to Third Number and the Prohibit Collect Calls features.

T. Repeat Dialing

Allows the Customer to have local calls automatically redialed when the first attempt reaches a busy number. The busy line will be monitored for 30 minutes. When the line is free a distinctive ringing will notify the Customer that the call is being connected. This feature is available on a monthly subscription or pay-per-use basis.

U. Speed Dialing 8

This feature allows the Customer to establish a connection to certain directory numbers by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

V. Speed Dialing 30

This feature allows the Customer establish a connection to certain directory numbers by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

W. Three-Way Calling

This feature allows the Customer to connect a third party call to an existing call, thereby establishing a three-way conference call. The Customer assumes financial responsibility for all calling charges generated by the use of this feature. This feature is available on a monthly subscription or a pay-per-use basis.

COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE

SECTION 7
2nd Revised Sheet 5
Replacing 1st Revised Sheet 5
Effective: June 1, 2005

Issued: June 1, 2005

7. MISCELLANEOUS SERVICES

7.2. CUSTOM CALLING FEATURES (CONT'D)

7.2.2. FEATURE PACKAGES

- A. Grandfathered: The following Feature Packs (Three and Ten) are available only to Customers who have subscribed to Consumer Local Service prior to May 4, 2001; and who have not initiated any change to their account:
1. Three Feature Packs - includes Call Waiting, Caller ID and 3-way Calling. Customers may substitute another feature (excluding Voice Mail or Caller ID) with identical price for any feature in the Three Feature Package.
 2. Ten Feature Packs - includes Call Waiting, Caller ID, 3-way Calling, Call Forwarding Variable with Remote Access, Call Return, Repeat Dialing, Speed Dialing 30, Selective Call Forwarding, Call Screening and Distinctive Ring Service. Customers may not substitute features included in the Ten Feature Package.
- B. Grandfathered: The following Feature Packs (Two and Multi) are available only to Customers who subscribed to Consumer Local Service between May 4, 2001 and August 26, 2003, and who have not initiated a change to their account. The Two Feature and Multi-Feature Packs specified below are available to: 1) Block of Time, By the Minute and Local Only Customers on additional lines only; and 2) Basic Local only Customers on first and additional lines.
1. Two Feature Pack - includes Call Waiting and Caller ID. Customers may not substitute features included in the Two Feature pack.
 2. Multi-Feature Pack - includes Call Waiting, Caller ID, 3-way Calling, Call Forwarding Variable, Call Forwarding Variable - Remote Access, Call Forwarding Selective, Call Return, Distinctive Ring, Speed Dialing 30, Repeat Dialing, Call Screening and Anonymous Call Rejection. Customers may not substitute features included in the Multi-Feature Pack.
- C. The following Feature Packs (Value Pack and Premium Pack) are available to Customers who subscribe to Consumer Local Service on or after August 27, 2003, or had subscribed previously and have initiated a change to their account.
1. Value Pack - includes Call Waiting, Caller ID, Call Waiting with Caller ID, LD Alert, and Call Return.
 2. Premium Pack - includes Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Call Waiting with Caller ID, Caller ID, Distinctive Ring, Repeat Dial, Speed Dial 30 and Three-Way Calling.

(C)

COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE

SECTION 7
 2nd Revised Sheet 6
 Replacing 1st Revised Sheet 6
 Effective: May 11, 2004

Issued: May 11, 2004

7. MISCELLANEOUS SERVICES

7.2. CUSTOM CALLING FEATURES (CONT'D)

7.2.3. RATES AND CHARGES

In addition to the following rates, a nonrecurring Feature Change Charge, as set forth in Section 4, preceding, will apply when a customer requests a change in their selection of features.

A. Residential Feature Rates

	<u>PER USE CHARGES</u>		
	<u>CHARGE</u>	<u>MONTHLY</u>	<u>MONTHLY</u>
	<u>PER CALL</u>	<u>CAP</u>	<u>CHARGE</u>
1. Anonymous Call Rejection	-	-	\$.90
2. Call Forwarding Remote Access	-	-	.70
3. Call Forwarding Selective	-	-	1.35
4. Call Forwarding Variable	-	-	2.75
5. Call Return	\$0.75	\$3.75	4.00
6. Call Return Blocking	-	-	0.00
7. Call Screening	-	-	5.00
8. Call Trace	7.00	-	-
9. Call Waiting	-	-	2.50
10. Caller ID with Name and Number	-	-	7.75
11. Caller ID Blocking Per Line	-	-	0.00
12. Caller ID Blocking Per Call	-	-	-
13. Custom Ring Service	-	-	3.50
14. Distinctive Ring Service	-	-	2.50
15. LD Alert*	-	-	-
16. Prohibit Billed to Third Number Calls	-	-	0.00
17. Prohibit Collect Calls	-	-	0.00
18. Prohibit Billed to Third Number & Collect	-	-	0.00
19. Repeat Dialing	0.50	2.50	2.00
20. Repeat Dialing Restrict	-	-	0.00
21. Speed Dialing 8	-	-	2.80
22. Speed Dialing 30	-	-	3.00
23. Three Way Calling	-	-	4.00
24. Two Feature Package**	-	-	10.50
25. Multi-Feature Package**	-	-	15.50
26. Three Feature Package**	-	-	10.50
27. Ten Feature Package**	-	-	11.75
28. Value Pack	-	-	10.50
29. Premium Pack	-	-	15.50

* Available at no charge to customers subscribing to Call Waiting

** Not Available for New Orders

(1)

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

**SECTION 7
Original Sheet 7**

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.3. INFORMATION SERVICE BLOCKING

7.3.1. GENERAL

Information Service Blocking to all 900 and/or 976 Service numbers is provided by the Company on all accounts. Unblocking is not available.

7.3.2. REGULATIONS

Direct dialed calls to all 900 and/or 976 Service numbers from the Customer's exchange access line will be blocked. These blocked calls will be directed to an announcement.

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 8
Replacing Original Sheet 8
Effective: August 27, 2003

Issued: August 27, 2003

7. MISCELLANEOUS SERVICES

7.4. TOLL RESTRICTION

7.4.1. GENERAL

This Service provides Customers with the ability to block outbound long distance calling from their Local access line.

7.4.2. REGULATIONS

- A. When the Toll Restriction option is activated, direct dialed long distance calls from the Customer's access line will be blocked. These blocked calls will be directed to a network message.
- B. The activation of the Toll Restriction option does not prevent Customers from placing long distance calls from the access line utilizing an Operator Service Provider that can be reached through the use of a local call. In addition, this option does not prevent Customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.
- C. Toll Restriction will block the following types of calls:

- 1+ 7 Digit Long Distance
- 1+ 10 Digit Long Distance
- 00+
- 00-
- 01+
- 011+
- 1010XXX
- 0+ 7 Digit Long Distance
- 0+ 10 Digit Long Distance
- 7 Digit Long Distance

7.4.3. RATES AND CHARGES

A Monthly Recurring Charge will apply for each line restricted, except that Toll Restriction will be provided at no charge to Lifeline Service subscribers.

	MONTHLY RECURRING CHARGE	
Toll Restriction, per line	\$5.00	(1)

COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE

SECTION 7
1st Revised Sheet 9
Replacing Original Sheet 9
Effective: March 24, 2005

Issued: March 24, 2005

7. MISCELLANEOUS SERVICES

7.5. OPERATOR ASSISTED SERVICES

7.5.1. GENERAL

A Service charge will apply to calls placed with the assistance of a Company Operator or mechanized response system. Various billing arrangements are available with Operator Assisted, including Operator Station (Collect, Billed to Third Party, other Operator Assisted) and Person-to-Person.

Rates and charges for the Services described in this section will be credited to the Customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.

7.5.2. OPERATOR STATION

An Operator Station Service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls. Operator handled calls are described in Section 9.2.2, following.

7.5.3. PERSON-TO-PERSON

Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

(D)
—
(D)

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 10
Replacing Original Sheet 10
Effective: March 24, 2005

Issued: March 24, 2005

7. MISCELLANEOUS SERVICES

7.5. OPERATOR ASSISTED SERVICES

7.5.4. OPERATOR ASSISTED RATES AND CHARGES

(T)

For Local Calls, the following Operator Service Charges apply. Usage charges are not applicable

Type of Call	<u>Charge Per Call</u>
Operator Station (Sent Paid)	\$2.49 (R)
Collect	2.49
Billed to Third Party	2.49
Person-to-Person	2.49 (R)
Collect Calling - Station (Automated)	2.49 (I)
Collect Calling - Person (Automated)	2.49 (R)

(T)
(T)

(D)

(D)

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
3rd Revised Sheet 11
Replacing 2nd Revised Sheet 11
Effective: September 1, 2005

Issued: September 1, 2005

7. MISCELLANEOUS SERVICES

7.6. DIRECTORY ASSISTANCE SERVICE

7.6.1. GENERAL

Directory Assistance Service is furnished upon Customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not found. This service may be provided by an operator or a mechanized response system.

(T)
(T)

7.6.2. REGULATIONS

Directory Assistance charges apply on a per call basis, with a maximum of three requested telephone numbers allowed per call. A Directory Assistance call charged to a calling card or to a third number will be billed the appropriate operator charge, plus the charge for Directory Assistance as specified below.

Directory Assistance calls may only be charged to the calling number. No billing options or operator services are available.

A. Exemptions

Charges will not be levied for calls to Directory Assistance on an individual who suffers from a physical or visual disability that precludes the use of a telephone directory, and who has registered as such with the Company.

7.6.3. RATES AND CHARGES

	CHARGE
Directory Assistance, per call	\$1.35

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
3rd Revised Sheet 12
Replacing 2nd Revised Sheet 12
Effective: June 15, 2004

Issued: June 15, 2004

7. MISCELLANEOUS SERVICES

7.7. DIRECTORY ASSISTANCE CALL COMPLETION SERVICE

7.7.1. GENERAL

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call completed to the requested number. A Service message will inform the Customer that he may be connected to the requested number automatically for a specified additional charge.

7.7.2. REGULATIONS

- A. Directory Assistance Call Completion Service is furnished only where facilities are available. Directory Assistance charges apply, in addition to a Directory Assistance Call Completion Service charge and Directory Assistance Call Completion Usage Charges, as specified below.
- B. Directory Assistance calls may only be charged to the calling number. No billing options or operator services are available. (C)
- C. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion Service is offered only for the last number requested.
- D. The Directory Assistance Call Completion Service charge applies only to calls actually completed.
- E. The Directory Assistance Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- F. Directory Assistance Call Completion Usage Charges apply, per minute or fraction thereof, to all minutes of a completed call.

7.7.3. RATES AND CHARGES

	<u>SERVICE CHARGE</u>	<u>USAGE CHARGE</u>
Local Calls	\$0.40	\$0.00
All Other Intrastate Calls	0.40	0.12

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 13
Replacing Original Sheet 13

Issued: September 29, 2008

Effective: September 30, 2008

7. MISCELLANEOUS SERVICES

7.8. [RESERVED FOR FUTURE USE]

(D)

(D)

COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE

SECTION 7
1st Revised Sheet 14
Cancels Original Sheet 14
Effective: February 4, 2005

Issued: February 4, 2005

7. MISCELLANEOUS SERVICES

7.9. DIRECTORY LISTINGS

7.9.1. GENERAL

The Company will arrange for the Customer's main billing number to be placed in the directory or directories of the dominant Local carrier. The regulations specified herein for directory listings apply only to the alphabetical section of the directory. Applicable monthly charges may be found in Section 7.9.5. Listings are intended solely for the purpose of identifying the Customer's telephone number and as an aid to the use of telephone Service.

7.9.2. REGULATIONS

- A. The listings of Customers, either without charge or at the rate specified within this Tariff for other listings are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by Customers or prospective Customers, the Company will not be a party to controversies between Customers as a result of the publication of such listings in the directories.
- B. The Company reserves the right to limit the length of any listing to one line in the directory by use of abbreviations when, in its sole judgment, the clearness of the listing and the identification of the Customer is not impaired.
- C. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the Customer.
- D. The Customer will receive a standard listing in the alphabetical section of the directory which serves the Customer's location.
- E. A Service charge will apply for any Customer-requested change in listing, as specified in Section 4.
- F. Customers who disconnect or change their telephone number may request a recorded announcement referring calls to the customer's new number at no charge for 30 days from the date of disconnect or change. Customers may also request an Extended Referral, which will extend the announcement for an additional 30 days for a one-time charge as specified in Section 7.9.5.E.

(C)
—
(C)

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.9. DIRECTORY LISTINGS (CONT'D)

7.9.3. NON-PUBLISHED NUMBERS

A. General

Non-Published telephone numbers are listed in neither the directories nor Directory Assistance records available to the general public.

B. Regulations

Incoming calls will be completed by the Company only when the calling party places the call by number. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct, or the right, if any, of the Customer to seek any legal remedies available for the same, is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the non-published telephone number in the directory or disclosing said number to any person, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-published number for the affected period.

Except as provided above, the Customer shall hold the Company harmless for any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication/non-publication of the Non-Published Number or the disclosing/non-disclosing of said number to any person.

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.9. DIRECTORY LISTINGS (CONT'D)

7.9.4. NON-LISTED NUMBERS

A. General

Non-Listed telephone numbers are not listed in the directories but are included in Directory Assistance records available to the general public.

B. Regulations

The acceptance by the Company of the Customer's request to refrain from publishing his/her telephone number in the directory does not create any relationship or obligation, direct or indirect, to any other person than the Customer.

The Company's liability, if any, for its gross negligence or willful misconduct or the right of the Customer to seek any legal remedy available for the same is not limited by this Tariff. In the absence of gross negligence or willful misconduct with respect to any claim or suit brought by, or other legal remedies available to, the Customer for damages associated with publishing the telephone number of a non-listed number in the directory, the Company's liability, if any, shall not exceed the monthly charges which the Customer may have made for that non-listed number for the affected period.

Except as provided above, the Customer shall hold the Company harmless for any and all claims for damages caused or claims to have been caused, directly or indirectly, by the publication of the non-listed number.

C. Lines Dedicated to Data Usage

The Customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

- such service is provided for the same Customer at the same address as the Customer's Company-provided primary service,
- the Customer's primary listing is either published or the Customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
- the non-published directory assistance listing is in the Customer's name.

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
3rd Revised Sheet 17
Replacing 2nd Revised Sheet 17
Effective: February 1, 2006

Issued: February 1, 2006

7. MISCELLANEOUS SERVICES

7.9. DIRECTORY LISTINGS (CONT'D)

7.9.5. RATES AND CHARGES

	<u>NONRECURRING CHARGE</u>	<u>MONTHLY CHARGE</u>	
A. Standard Listing	-	\$0.00	
B. Additional Alphabetical Listing	-	1.95	
C. Non-Published Numbers, each	-	4.95	(I)
D. Non-Listed Numbers, each	-	1.65	
E. Extended Referral	\$2.00	-	
F. Foreign Listing	-	1.95	

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.10. EMERGENCY NUMBER SERVICE (911 AND E911)

7.10.1. GENERAL

This tariff provides for Emergency Number Service (911 Service), which is an arrangement of Company Central Office and trunking facilities whereby a user who dials the telephone number "911" will reach the emergency report center for the telephone from which the number is dialed on may be routed to an operator if all lines to an emergency report center are busy. The telephone user who dials the 911 number will not be charged for the call.

Both 911 and E911 service are only available from Company switching facilities (where available) and via Company services that are equipped to provide and that do provide 911 or E911 service. The Company shall provide the PSAP only such name, address and telephone number information as the Customer shall provide to the Company, and for any 911 or E911 call, the Company shall only pass to the PSAP such information, including ALI and/or ANI data, as the Customer's facilities, network or station equipment shall make properly available to the Company's network and equipment for transmission to the PSAP.

7.10.2. UNIVERSAL EMERGENCY NUMBER SERVICE (911)

Universal Emergency Number Service (911) is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) serving the Customer's location may receive telephone calls dialed to the telephone number "911" from service users within a 911 service district.

Two types of 911 service are offered: Basic 911 (911) and Enhanced 911 Service (E911).

- A. Basic 911 Service provides for routing all 911 calls originated by telephones having telephone numbers beginning with a given central office prefix code or codes to a single PSAP equipped to receive those calls.
- B. Enhanced 911 Service provides additional features, such as selective routing of 911 calls to a specific PSAP and Automatic Number Identification.

The 911 calling party waives the privacy afforded by non-listed and non-published service to the extent that the telephone number, address and name associated with the originating access line location are furnished to the PSAP.

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.10. EMERGENCY NUMBER SERVICE (911 AND E911) (CONT'D)

7.10.3. EMERGENCY TELEPHONE SERVICE CHARGE

The Company may assess Customers a fee, on a recurring basis, nonrecurring basis, or both, to recover the costs incurred by the Company for providing 911 service, and may, where permitted, also assess and remit appropriate surcharges or other amounts payable to public or other agencies that provide 911 services.

7.10.4. RULES, REGULATIONS AND TERMS AND CONDITIONS

The Company will not provide both Basic 911 and Enhanced 911 Service within a given central office (switching entity).

The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilities to enable the service users to have the ability to access the PSAP.

The services provided pursuant to this tariff do not include the monitoring of facilities to discover errors, defects and malfunctions in 911 or E911 services, facilities, or operations, nor does the Company undertake such responsibility. The Customer shall be responsible for making such operational tests as, in the judgment of the Customer, are required to determine whether 911 and E911 calls are functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.

The Company's liability to the Customer, to any party dialing 911 using the Customer's facilities, or to any other party or persons, for any loss or damage arising from errors, interruptions, omissions, delays, defects, failures, or real functions of this service or any part thereof, whether caused by the negligence of the Company or otherwise, shall not exceed the amount equivalent to the pro-rate charges for the service affected during the period of time that the service was fully or partially inoperative. These limited damages shall be in addition to any credits that may be given for an out-of-service condition. This limitation of liability shall be in addition to any other limitations contained elsewhere in this tariff.

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.10. EMERGENCY NUMBER SERVICE (911 AND E911)

7.10.4. RULES, REGULATIONS AND TERMS AND CONDITIONS (CONT'D)

The Customer agrees to release, indemnify, defend, and hold harmless the Company from any claims, suits, proceedings, expenses, losses, liabilities, or damages ("Claims") by any party or parties arising out of the use or attempted use of the Customer's services for purposes of placing 911 or E911 calls, including (a) Claims of infringement or invasion of the right of privacy or confidentiality of any person or persons; (b) all other Claims arising out of any act or omission of Customer or any user of the Customer's services, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder. Customer agrees to defend Company against any such Claims and to pay, without limitation, all litigation costs, reasonable attorney's fees and court costs, settlement payments, and any damages awarded or resulting any such Claims.

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 21
Replacing Original Sheet 21
Effective: September 30, 2008

Issued: September 29, 2008

7. MISCELLANEOUS SERVICES

7.11. [RESERVED FOR FUTURE USE]

(D)

(D)

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 22
Replacing Original Sheet 22
Effective: September 30, 2008

Issued: September 29, 2008

7. MISCELLANEOUS SERVICES

7.11. [RESERVED FOR FUTURE USE]

(D)

(D)

**COMCAST PHONE OF TEXAS, LLC
COMCAST TELECOMMUNICATIONS SERVICE**

SECTION 7
1st Revised Sheet 23
Replacing Original Sheet 23
Effective: September 30, 2008

Issued: September 29, 2008

7. MISCELLANEOUS SERVICES

7.12. [RESERVED FOR FUTURE USE]

(D)

(D)

Issued: April 25, 2003

Effective: April 25, 2003

7. MISCELLANEOUS SERVICES

7.13. TELECOMMUNICATIONS RELAY SERVICE (TRS)

7.13.1. GENERAL

The Company will provide access to a telecommunications relay service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech.

7.13.2. REGULATIONS

The terms and conditions of this tariff govern intrastate calls completed using the Telecommunications Relay Service.

Charges for calls placed through the Relay Service will be billed as if directly dialed from the point of origination to the point of termination. The actual routing of the call does not affect billing.

Calls through the Relay Service may be billed to a third number only if that number is within Texas. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.

The following calls may not be placed through the Relay Service:

- calls to information recordings and group bridging service;
- calls to time or weather recorded messages;
- station sent paid calls from coin telephones; and
- operator-handled conference service and other teleconference calls.

7.13.3. LIABILITY

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by another person, for any loss or destruction of any property, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.