Effective December 29, 2011

# **ACCESS SERVICE GUIDE**

**Regulations and Schedules of Rates** 

for service

within the State of Oregon

COMCAST PHONE OF OREGON, LLC and its affiliate companies 183 Inverness Drive West, Suite 200 Englewood, CO 80112 Access Customer Service: 720.267.4406

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# **Access Service**

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#### **1. APPLICATION OF SERVICE GUIDE**

#### 1.1. GENERAL

This Service Guide applies to intrastate Access Service provided by the Company to Customers.

The provision of Access Service is subject to existing regulations and terms and conditions specified in this Service Guide as well as in the Company's other current Service Guides, and may be revised, added to, or supplemented by superseding issues.

The provision of such services by the Company as set forth in this Service Guide does not constitute a joint undertaking with the Customer for the furnishing of any service.

In addition to the regulations and charges herein, this Service Guide is subject to specific regulations as may be prescribed by the Oregon Utilities and Transportation Commission.

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d/b/a Comcast Digital Phone

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### **1. APPLICATION OF SERVICE GUIDE**

### **1.2. DEFINITIONS**

#### Access Minutes

The usage of exchange facilities in intrastate service for the purpose of calculating chargeable usage.

#### Access Tandem

A switching system that provides a traffic concentration and distribution function for originating or terminating traffic between end offices and a Customer's premises.

#### Call

A Customer attempt for which the complete address code is provided to the service end office.

#### Carrier or Common Carrier

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

#### Central Office

A local Company switching system where exchange service Customer station loops are terminated for purposes of interconnection to each other and to trunks.

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#### **1. APPLICATION OF SERVICE GUIDE**

## **1.2. DEFINITIONS (CONT'D)**

Channel

A communications path between two or more points of termination.

Commission

The Oregon Public Utility Commission. Located at: 550 Capitol Street NE, Suite 215, Salem, OR 97301-2551.

#### Common Carrier

Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in intrastate communication by wire or radio, between two or more exchanges.

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#### Company

Comcast Phone of Oregon, LLC, d/b/a Comcast Digital Phone and its affiliate companies.

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#### **1. APPLICATION OF SERVICE GUIDE**

#### **1.2. DEFINITIONS (CONT'D)**

#### Customer

The term "Customer" (when capitalized) denotes any person, firm, partnership, corporation or other entity that uses service under the terms and conditions of this Service Guide and is responsible for payment of charges.

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End Office

With respect to each 101-XXXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this Tariff shall be the point of interconnection associated with that 101-XXXX code in the Local Exchange Routing Guide (LERG), issued by Telcordia. Services provided at a Trunk Gateway location (as defined elsewhere) are the functional equivalent of services provided at an End Office location.

#### End User

The term "End User" means any wholesale or retail Customer of Access Service that is not a carrier. The term "End User" may also refer to origination or termination locations accessed via contractual or other arrangements with an affiliated or unaffiliated provider of interconnected or non-interconnected VoIP service.

#### Exchange

A group of lines in a unit generally smaller than a LATA established by the Company for the administration of communications service in a specified area. An Exchange may consist of one or more central offices together with the associated facilities used in furnishing communications service within that area. (C)) (C)

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#### **1. APPLICATION OF SERVICE GUIDE**

# **1.2. DEFINITIONS (CONT'D)**

#### Interconnected VoIP Service

An interconnected VoIP service is a service that (i) enables real-time, two-way voice communications; (ii) requires a broadband connection from the user's location; (iii) requires internet protocol-compatible customer premises equipment (CPE); and (iv) permits users generally to receive calls that originate on the Public Switched Telephone Network (PSTN) and to terminate calls to the PSTN.

#### Local Access and Transport Area (LATA)

A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges, which are grouped to serve common social, economic and other purposes.

#### Local Calling Area

A geographical area, as defined in the Company's local or general exchange Service Guide in which an End User may complete a call without incurring toll usage charges.

#### <u>Message</u>

A Message is a Call as defined above.

#### Non-interconnected VoIP Service

The term "non-interconnected VoIP service" means a service that (i) enables realtime voice communications that originate from or terminate to the user's location using Internet protocol or any successor protocol; and (ii) requires Internet protocol compatible customer premises equipment; and (iii) does not include any service that is an interconnected VoIP service.

#### Point of Termination

The point of termination within a customer-designated premises at which the Company's responsibility for the provision of access service ends. The point of termination is the point of interconnection between Company communications facilities and customer-provided facilities as defined in Part 68 of the FCC's Rules and Regulations.

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### **1. APPLICATION OF SERVICE GUIDE**

# **1.2. DEFINITIONS (CONT'D)**

### "Public Utility Commission" or "Commission"

See "Commission"

### Tandem Transport

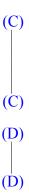
The term "Tandem Transport" denotes the transport between an access tandem and the Company's End Office, Trunk Gateway, or other functionally equivalent location.

<u>Trunk</u>

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

#### Trunk Gateway

The point of interface between the PSTN trunk facility and the Company defined by Common Language Location Identifier (CLLI) codes assigned to the Company as reflected in the LERG. Services provided at a Trunk Gateway location are the functional equivalent of services provided at an End Office location.



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# 1. APPLICATION OF SERVICE GUIDE

1.3.	EXPLANATI	ION OF ABBREVIATIONS	
	ANI	- Automatic Number Identification	
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	FCC	- Federal Communications Commission	(D) (D)
	ICB	- Individual Case Basis	(D)
	LATA LERG	<ul><li>Local Access and Transport Area</li><li>Local Exchange Routing Guide</li></ul>	(M) (N))
	MOU	- Minutes of Use	
	NECA NPA	<ul><li>National Exchange Carrier Association</li><li>Numbering Plan Area</li></ul>	
	OPUC	- Oregon Public Utilities Commission	(D)
	PIU PSTN	<ul><li>Percentage of Interstate Usage</li><li>Public Switched Telephone Network</li></ul>	(N)
			(D)
	VoIP	- Voice over Internet Protocol	