



**Comcast Cable Communications
Individual Rights Requests Annual Report
January 1, 2020 – December 31, 2020**

CCPA Requests

Applicable Period: January 1, 2020 – December 31, 2020

	Received	Processed	Denied as Unverifiable	Denied on Other Grounds	Mean Number of Days for Substantive Response
Requests to Know	1,001	770	231	0	11 days
Requests to Delete	807	489	318	0	32 days
Requests to Opt-Out*	155,481	155,481	N/A	N/A	< 1 day

* The Requests to Opt-Out statistics reflect Account Based Choices made through the Xfinity Privacy Center and preference page. We encourage individuals who wish to opt out of interest-based advertising to enable applicable advertising opt-out tools through their browsers and devices. Such requests go to third parties rather than Comcast and therefore we cannot track them for purposes of CCPA metrics reporting.