

## A. Description

**This service is Grandfathered to existing customers effective August 6, 2015.** (C)

Carefree Minutes® Western Europe 100 service allows the completion of 100 minutes of customer-originated calls to landline phones in Western Europe for a fixed monthly rate. The Western Europe countries included in this plan are Austria, Belgium, Denmark, France, Germany, Greece, Ireland, Italy, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland, and the United Kingdom.

## B. Terms and Conditions

“You” and “Your” mean current or potential customers, visitors, guests and any other authorized user (or users who may be reasonably assumed to be authorized) of the customer’s Xfinity® Voice Service.

“Company” means Comcast and any subsidiaries or affiliates providing service under this Service Guide.

1. To utilize this service, you must:
  - Subscribe to residential Comcast Xfinity® Voice Service, and
  - Currently have, or choose the Company as your Primary Long Distance Carrier.
2. This service includes the following types of calls:
  - Direct dialed calls that are:
    - made from your home,
    - billed to your main telephone account, and made without using an operator or an automated call processing system, and
    - placed to a landline phone number.
3. The Company will provide this service until one or more of the following events occur:
  - The Company changes and/or discontinues this service.
  - The Company is notified that you no longer subscribe to the Company as your Primary Long Distance Carrier. Discontinuance will be effective as of the date the Company’s records show that you no longer subscribe.
4. The Company will bill for this service based on the following: The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 45-second call will be billed as a one-minute call).

The terms and conditions set forth in this document represent an abbreviated summary of the terms and conditions more fully described in the applicable Subscriber Agreement. This document is offered for the convenience of the customer and does not represent a waiver of the conditions set forth in the more comprehensive Subscriber Agreement.

## B. Terms and Conditions (Cont'd)

- Call begins when the call is answered by the called party or an automated answering device (such as an answering machine or fax machine); it ends when one of the parties disconnects the call. Some providers charge for a completed call when the called party's line rings or after a certain number of rings. If such a provider charges Comcast, its affiliates, or suppliers on that basis, Comcast will charge for a completed call.
- Subscription is limited to one Carefree Minutes® Western Europe 100 per account. This plan can be used in combination with other Carefree Minute plans. Minutes included in the plan are available to any line on the account. Unused minutes revert to the Company.
- Availability: Carefree Minutes® Western Europe 100 subscription availability is limited to locations where billing and technical resources are available. Service may not be offered in all areas,

## C. Rates and Charges

1. All requirements as outlined in the Comcast Xfinity® Voice Subscriber Agreement apply to this service also. If the customer discontinues Comcast Xfinity® Voice Service, the customer will no longer qualify for this plan. (T)
2. All calls over the 100 minute maximum included in this service plan will be billed at the standard rates listed in the International Pricing List.
3. Local, State and/or Federal taxes may apply in addition to the rate listed below. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.
4. Service Charges

### CHARGES

Monthly Recurring Charge,	\$4.95
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