

**COMCAST BUSINESS VOICE SERVICE**  
**BUSINESS PRICING LIST (EFFECTIVE: DECEMBER 19, 2024)**  
**NORTHWEST INDIANA AND SOUTH BEND**  
 VERSION 137

*To modify/update this document contact Kelly Clark.*

Comcast Business Voice Service is for business customers located in Comcast serviceable areas only and is subject to availability. Multi-product discounts require continuous subscription to all specified Comcast products. Pricing shown does not include federal, state or local regulatory fees, taxes or surcharges. Service is subject to the Comcast Business Subscriber Agreement and other applicable terms and conditions. Prices shown are effective on the date specified and are subject to change. Other restrictions apply. For additional information, contact us at 1-800-391-3000.

**A. BUSINESS VOICE LINE SERVICES**

|  | <b>MONTHLY RATE</b> |
|--|---------------------|
| <b>Primary Line</b>  |                     |
| • Mobility Line – single-product <sup>[1]</sup>                      | \$64.95             |
| • Mobility Line – multi-product <sup>[1,2]</sup>                     | 44.95               |
| • Full Featured Line – single-product <sup>[1,4,5]</sup>             | 64.45               |
| • Full Featured Line – multi-product <sup>[1,2,4,5]</sup>            | 44.45               |
| <b>Additional Line(s), per line</b>                                  |                     |
| • Mobility Lines 2 and above – single-product <sup>[1]</sup>         | \$64.95             |
| • Mobility Lines 2 and above – multi-product <sup>[1,2]</sup>        | 44.95               |
| • Mobility Lines 4 and above – multi-product <sup>[1,2,6]</sup>      | 29.95               |
| • Full Featured Lines 2 and above – single-product <sup>[1,4]</sup>  | 64.45               |
| • Full Featured Lines 2 and 3 – multi-product <sup>[1,2,4]</sup>     | 44.45               |
| • Full Featured Lines 4 and above – multi-product <sup>[1,2,4]</sup> | 34.45               |
| • Basic Line <sup>[3]</sup>  | 24.95               |
| <b>Hospitality Voice Service, per line</b>                           |                     |
| • Mobility Line – single-product <sup>[1]</sup>                      | \$64.95             |
| • Mobility Line – multi-product <sup>[1,2]</sup>                     | 44.95               |
| • Full Featured Line – single-product <sup>[1,4]</sup>               | 59.95               |
| • Full Featured Line – multi-product <sup>[1,2,4]</sup>              | 39.95               |
| • Basic Additional Line <sup>[3]</sup>                               | 24.95               |
| <b>Equipment Fee</b>   | \$24.95             |
| <b>Unreturned Equipment Fee</b>                                      | \$24.95             |

[1] Includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa. The following calling features are also included: 3-way Calling, Anonymous Call Rejection, Call Forwarding Selective, Call Forwarding Variable, Call Return, Call Screening, Call Waiting, Caller ID, Caller ID Per-Call or Per-Line Blocking, Caller ID with Call Waiting, Repeat Dialing, Speed Dial 8, Speed Dial 30 and other enhanced features. Prices shown are for the Voice component only.

[2] Requires separate subscription to a qualifying Comcast core service.

[3] Comcast Business Voice Basic Line includes local calling from your business location and Caller ID. (For information regarding your local calling area, call 1-800-391-3000.)

[4] Grandfathered 6/23/21.

[5] Rate effective as of 12/18/21.

[6] Grandfathered 6/23/20.

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**A. BUSINESS VOICE LINE SERVICES --(CONT'D)**

|  | <b>MONTHLY RATE</b> |
|--|---------------------|
| <b>Vintage Pricing – Primary and Additional Lines</b> <sup>[1,2]</sup>   |                     |
| • V-Premium Line (with Voice Mail) <sup>[3]</sup>                        | \$69.95             |
| • V-Basic Line (without Voice Mail) <sup>[3]</sup>                       | 64.95               |
| • Fax Line (without calling features or Voice Mail) <sup>[3,4]</sup>     | 34.95               |
| • V-Premium Line - with data or video subscription <sup>[3]</sup>        | 49.95               |
| • V-Basic Line - with data or video subscription <sup>[3]</sup>          | 44.95               |
| • Fax Line - with data or video subscription <sup>[3,4]</sup>            | 24.95               |
| • Full Featured Lines 1-3 <sup>[5,9]</sup>                               | 44.95               |
| • Full Featured Lines 4 and above (includes Voice Mail) <sup>[6,9]</sup> | 24.95               |
| • Full Featured Hospitality Line (with Voice Mail) <sup>[5,9]</sup>      | 49.95               |
| <b>Optional Services</b>   |                     |
| • Call Trace, per call   | No Charge           |
| • Hunting  | No Charge           |
| • Domestic Toll Restriction, per line                                    | No Charge           |
| • Distinctive Ring   | No Charge           |
| • International Toll Restriction, per line                               | No Charge           |
| • Prohibit Bill to Third Party, per line                                 | No Charge           |
| • Prohibit Collect Calls, per line                                       | No Charge           |
| • Auto Attendant, per license  | Note <sup>[7]</sup> |
| • Remote Call Forwarding, per number                                     | 4.95                |
| • Voice Mail, per line   | 5.00                |
| <b>Additional Fees/Charges</b>   |                     |
| • Paper Statement Fee  | \$3.95              |
|  | <b>CHARGE</b>       |
| <b>Equipment Replacement Fee</b> <sup>[8]</sup>                          |                     |
| • 2-Line Modem DOCSIS 2.0  | \$ 70.00            |
| • 2-Line Modem DOCSIS 3.0  | 110.00              |
| • 4-Line Modem   | 120.00              |
| • 8-Line Modem – Arris 608   | 170.00              |
| • 8-Line Modem – Arris 508   | 340.00              |
| • 8-Line Battery – Arris 508   | 140.00              |

[1] See Footnote [1] on Page 1.

[2] See Footnote [2] on Page 1.

[3] For contracts initiated on or before 2/4/08.

[4] Grandfathered 8/25/09.

[5] For contracts initiated before 4/22/13.

[6] For contracts initiated before 7/10/13.

[7] Service may not be available in all areas, contact Comcast for additional information.

[8] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

[9] Grandfathered 6/23/21.

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**A. BUSINESS VOICE LINE SERVICES --(CONT'D)**

|  | <b>CHARGE</b>       |
|--|---------------------|
| <b>Domestic Long Distance Usage Charges</b>  |                     |
| • Premium Line Direct-Dialed Domestic Long Distance  | Included            |
| • Basic Line Direct-Dialed Domestic Long Distance (includes DA Call Completion) <sup>[1]</sup> | \$0.05/min.         |
| <b>Installation</b>  |                     |
| • Standard Service Installation <sup>[2]</sup>   | up to \$129.95      |
| • Reactivation Fee, per event  | 6.00                |
| • Auto Attendant Set-up, per license   | Note <sup>[3]</sup> |
| • Remote Call Forwarding, per number   | 19.95               |
| <b>Repair</b>  |                     |
| • Service Charge – per technician, per hour  | \$74.95             |
| • Repair Visit (Truck Roll)  | 129.95              |
| • Jack Charge (for new jacks), per jack  | 99.95               |
| • Jack Change Charge, per jack   | 99.95               |
| <b>Change Charges</b>  |                     |
| • Auto Attendant Configuration Change  | Note <sup>[3]</sup> |
| • Change of Billing Responsibility   | No Charge           |
| • Feature Change   | \$ 5.00             |
| • Telephone Number Change  | 5.00                |
| • Number Referral Service, (30 days)   | 9.95                |
| – Extended Referral (additional 30 days)   | Note <sup>[3]</sup> |

[1] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Partial minutes are rounded up to the next whole minute.

[2] “Service Installation” includes premises-related field activities: dispatching a technical as well as time and materials for physical installation.

[3] Service may not be available in all areas, contact Comcast for additional information.

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**B. BUSINESS BRANCH OFFICE VOICE SERVICES**

**Branch Office Voice Service is discontinued effective 12/05/16.**

**C. BUSINESS VOICE TRUNK SERVICES**

**1. PRI TRUNKS**

|  | <b>MONTHLY RATE</b> |
|--|---------------------|
| <b>Primary Rate Interface Trunk</b> <sup>[1]</sup>                 |                     |
| • Port (6 channels), per Port                                      | \$349.00            |
| • Additional Channels, per Channel                                 | 14.00               |
| • Full Capacity  | 489.00              |
| <b>PRI Equipment Fee</b>   | \$24.95             |
| <b>Legacy Telephone Numbers</b> <sup>[4]</sup>                     |                     |
| • Initial Block of 20 numbers                                      | No Charge           |
| • Additional Block of 20 Numbers, per block                        | \$4.00              |
| • Additional Block of 100 numbers, per block                       | 20.00               |
| <b>Configuration Options/Features</b>                              |                     |
| • Additional Telephone Number, per number                          | \$0.20              |
| • Additional Block of Numbers, per block                           | Note <sup>[5]</sup> |
| • ANI/DNIS, per Trunk Group  | 50.00               |
| • Call Forward Not Reachable, per Telephone Number                 | 1.00                |
| • DID/DOD Enable, per Trunk Group                                  | No Charge           |
| • Direct Trunk Overflow, per Trunk Group                           | 10.00               |
| • Monthly Call Detail Record, per location                         | No Charge           |
|  | <b>CHARGE</b>       |
| <b>Domestic Long Distance Usage Charges</b> <sup>[2]</sup>         |                     |
| • Direct-Dialed Domestic Long Distance                             |                     |
| – 200 minute-per-channel allowance                                 | Included            |
| – Rate applicable beyond the per-channel allowance: <sup>[3]</sup> |                     |
| 0 - 4,999 total minutes  | \$ 0.030/min.       |
| 5,000 – 7,499 total minutes  | 0.026/min.          |
| 7,500 – 9,999 total minutes  | 0.024/min.          |
| 10,000 – 14,999 total minutes                                      | 0.022/min.          |
| 15,000 – 49,999 total minutes                                      | 0.020/min.          |
| 50,000 – 99,999 total minutes                                      | 0.018/min.          |
| 100,000+ total minutes   | 0.016/min.          |
| • Operator-Assisted Domestic Long Distance                         | \$ 0.12/min.        |
| <b>Installation</b>  |                     |
| • Initial Port Installation  | \$500.00            |
| • Additional Channel Installation                                  | No Charge           |

[1] Includes unlimited local calling, Caller ID, and E911 capability. For information regarding your local calling area, call 1-800-391-3000.

[2] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Long distance minutes are pooled on a per-location basis and may include Toll Free minutes.

[3] Calls are billed on a 6 second basis rounded up to the next 6-second block. Final charges are rounded up to next full cent.

[4] For contracts initiated prior to 3/25/21.

[5] Additional Numbers are available in blocks of various sizes priced at \$0.20 per number. Contact Comcast for additional information.

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**C. BUSINESS VOICE TRUNK SERVICES – (CONT'D)**

**1. PRI TRUNKS (CONT'D)**

|   | <b>CHARGE</b> |
|---|---------------|
| <b>Additional Fees/Charges</b>                  |               |
| • Change of Billing Responsibility              | No Charge     |
| • Destination Unreachable                       | No Charge     |
| • Direct Trunk Overflow                         | \$ 9.95       |
| • Prohibit Bill to Third Party, per trunk       | No Charge     |
| • Prohibit Collect Calls, per trunk             | No Charge     |
| • Technical Assistance (2-hour minimum applies) | \$75.00/hr.   |
| • Trunk Reconfiguration, per event              | 100.00        |
| • Telephone Number Change                       | No Charge     |

|   |           |
|---|-----------|
| <b>Equipment Replacement Fee</b> <sup>[1]</sup> |           |
| • Integrated Access Device (IAD), per device    | \$ 890.00 |

**2. SIP TRUNKS <sup>[2]</sup>**

|                                    | <b>MONTHLY RATE</b> |
|------------------------------------|---------------------|
| <b>Current Call Sessions (CCS)</b> |                     |
| • 6 to 9 CCS, per CCS              | \$35.00             |
| • 10 to 14 CCS, per CCS            | 30.00               |
| • 15 to 24 CCS, per CCS            | 21.00               |
| • 25 to 49 CCS, per CCS            | 14.00               |
| • 50 to 99 CCS, per CCS            | 13.00               |
| • 100 to 249 CCS, per CCS          | 11.00               |
| • 250 CCS, per CCS                 | 10.00               |

|  |           |
|--|-----------|
| <b>Legacy Telephone Numbers</b> <sup>[3]</sup> |           |
| • 1 Number                                     | \$0.45    |
| • Initial Block of 20 numbers                  | No Charge |
| • Block of 2 Numbers, per block                | 0.80      |
| • Block of 5 Numbers, per block                | 1.75      |
| • Block of 10 Numbers, per block               | 3.00      |
| • Block of 20 Numbers, per block               | 5.00      |
| • Block of 100 numbers, per block              | 20.00     |

|                          |         |
|--------------------------|---------|
| <b>SIP Equipment Fee</b> | \$24.95 |
|--------------------------|---------|

[1] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned.

[2] Includes unlimited local calling, Caller ID, and E911 capability. For information regarding your local calling area, call 1-800-391-3000.

[3] For contracts initiated prior to 3/25/21.

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**C. BUSINESS VOICE TRUNK SERVICES – (CONT'D)**

**2. SIP TRUNKS (CONT'D)**

|  | <b>MONTHLY RATE</b> |
|--|---------------------|
| <b>Configuration Options/Features</b>                              |                     |
| • Additional Number, per number                                    | \$0.20              |
| • Additional Block of Numbers, per block                           | Note <sup>[4]</sup> |
| • ANI/DNIS, per Trunk Group  | 50.00               |
| • Call Forward Not Reachable, per Telephone Number                 | 1.00                |
| • Monthly Call Detail Record                                       | No Charge           |
| • Trunk Group - Bursting CCS, per CCS                              | 2.00                |
| • Trunk Group – Failover, per Trunk Group                          | 5.00                |
| • Trunk Group – Load Balancing, per Trunk Group                    | 5.00                |
|  | <b>CHARGE</b>       |
| <b>Domestic Long Distance Usage Charges <sup>[1]</sup></b>         |                     |
| • Direct-Dialed Domestic Long Distance                             |                     |
| – 200 minute-per-channel allowance                                 | Included            |
| – Rate applicable beyond the per-channel allowance: <sup>[2]</sup> |                     |
| 0 - 4,999 total minutes  | \$ 0.030/min.       |
| 5,000 – 7,499 total minutes  | 0.026/min.          |
| 7,500 – 9,999 total minutes  | 0.024/min.          |
| 10,000 – 14,999 total minutes                                      | 0.022/min.          |
| 15,000 – 49,999 total minutes                                      | 0.020/min.          |
| 50,000 – 99,999 total minutes                                      | 0.018/min.          |
| 100,000+ total minutes   | 0.016/min.          |
| • Operator-Assisted Domestic Long Distance                         | 0.12/min.           |
| <b>Installation</b>  |                     |
| • Installation, per site   | \$500.00            |
| <b>Additional Fees/Charges</b>                                     |                     |
| • Change of Billing Responsibility                                 | No Charge           |
| • Destination Unreachable  | No Charge           |
| • Prohibit Bill to Third Party, per trunk                          | No Charge           |
| • Prohibit Collect Calls, per trunk                                | No Charge           |
| • Trunk reconfiguration, per order                                 | 100.00              |
| • Technical Assistance, per hour                                   | 200.00              |
| • Telephone Number Change  | No Charge           |
| <b>Equipment Replacement Fee</b>                                   |                     |
| • Per device   | Note <sup>[3]</sup> |

[1] Domestic Long Distance includes non-local calls to 50 United States, D.C., Puerto Rico, US Virgin Islands, Guam, Saipan, N. Mariana Islands and American Samoa. Rate shown also applies to calls to Canada. Long distance minutes are pooled on a per-location basis and may include Toll Free minutes.

[2] Calls are billed on a 6 second basis rounded up to the next 6-second block. Final charges are rounded up to next full cent.

[3] Fee applies for unreturned or customer-damaged equipment. Replacement equipment is Comcast (and not customer) owned. Price is device specific. Contact Comcast for additional information.

[4] Additional Numbers are available in blocks of various sizes priced at \$0.20 per number. Contact Comcast for additional information.

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**D. BUSINESS VOICEEDGE™ SERVICE**

|   | <b>MONTHLY RATE</b> |
|---|---------------------|
| <b>Voice Lines</b> <sup>[1,2]</sup>                                   |                     |
| • Per line  | No Charge           |
| <b>Seat Pricing</b>   |                     |
| • Basic Seat  | \$24.95             |
| • Webex Standard Seat   | 34.95               |
| • Webex Premium Seat  | 44.95               |
| <b>Unified Communication Seats</b> <sup>[2]</sup>                     |                     |
| • 1-9, per seat   | \$44.95             |
| • 10-19, per seat   | 39.95               |
| • 20+, per seat   | 34.95               |
| <b>Business Voice Edge Equipment Fee</b>                              | \$14.95             |
| <b>Optional Services</b>  |                     |
| • Additional Hunt Group <sup>[3]</sup>                                | No Charge           |
| • Additional Voicemail Box <sup>[3]</sup>                             | \$5.00              |
| • Auto Attendant, per license <sup>[3]</sup>                          | No Charge           |
| • Call Queue Agent <sup>[3]</sup>                                     | 9.95                |
| • Reception Console <sup>[3]</sup>                                    | 29.95               |
| • Remote Call Forward   | No Charge           |
| • Shared Call Appearance <sup>[3]</sup>                               | No Charge           |
| <b>Number Services</b> <sup>[3]</sup>                                 |                     |
| • Alternate Telephone Number  | No Charge           |
| • Additional Telephone Number   | \$0.20              |
| <b>VoiceEdge Select Unified Communication Seats</b> <sup>[2, 5]</sup> |                     |
| • 1-8, per seat   | \$39.95             |
| <b>Vintage Pricing</b> <sup>[4]</sup>                                 |                     |
| <b>Lines</b> <sup>[1,2]</sup>   |                     |
| • 5 Lines or less, per line   | \$34.95             |
| • 6-24 Lines, per line  | 29.95               |
| • 25+ Lines, per line   | 24.95               |
| <b>Standard Seats</b> <sup>[2]</sup>                                  |                     |
| • 1-50, per seat  | \$19.95             |
| • 51+, per seat   | 14.95               |
| <b>Unified Communication Seats</b> <sup>[2]</sup>                     |                     |
| • 1-50 seats  | \$24.95             |
| • 51+ seats   | 19.95               |
| <b>Auto Attendant, per license</b>                                    | 24.95               |

[1] Service includes unlimited nationwide direct-dial calling from your business location including calls to Puerto Rico, US Virgin Islands, Guam, Saipan/N. Mariana Islands, Canada, and American Samoa.

[2] Business VoiceEdge and VoiceEdge Select are feature-rich services. Contact Comcast for a complete listing of available complimentary features.

[3] Not offered to VoiceEdge Select subscribers.

[4] For contracts initiated prior to 2/22/17.

[5] Grandfathered 7/8/22.

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**D. BUSINESS VOICEEDGE™ SERVICE -- (CONT'D)**

|   | <b>CHARGE</b> |
|---|---------------|
| <b>Installation</b>                     |               |
| • Additional Hunt Group                 | No Charge     |
| • Additional Voicemail Box              | No Charge     |
| • Alternate/Additional Number           | No Charge     |
| • Auto Attendant Set-up                 | No Charge     |
| • Auto Attendant Set-up (Vintage)       | \$ 24.95      |
| • Auto Attendant Recording Edit         | 35.00         |
| • Call Queue Agent                      | 12.00         |
| • Expedited Order                       | 500.00        |
| • Local Telephone Numbers               | No Charge     |
| • Premises Equipment, per event         | 199.00        |
| • Reception Console                     | 12.00         |
| • Remote Call Forward (Initial)         | No Charge     |
| • Remote Call Forward (Change)          | 9.95          |
| • Shared Call Appearance/Busy Lamp      | No Charge     |
| • Standard Seat (Vintage)               | 9.95          |
| • Truck Roll                            | 100.00        |
| • Unified Communication Seats           | No Charge     |
| • Unified Communication Seats (Vintage) | 9.95          |
| • Voice Line                            | No Charge     |
| • Voice Line (Vintage)                  | 29.95         |



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**E. MISCELLANEOUS SERVICES**

**Directory Listing Services <sup>[11]</sup>**

|  |                     |
|--|---------------------|
| • Directory Listing Management Fee, per service <sup>[2]</sup> | \$ 8.00             |
| • Standard Directory Listing <sup>[1]</sup>                    | No Charge           |
| • Non-published Directory Service <sup>[2]</sup>               | No Charge           |
| • Non-listed Directory Service <sup>[2]</sup>                  | No Charge           |
| • Computer/Fax Line Directory Exclusion, per line              | No Charge           |
| • Additional Listing, per listing <sup>[2]</sup>               | \$ 4.50             |
| • Foreign Listing, per listing                                 | Note <sup>[9]</sup> |
| • Complex Listing, per line                                    | Note <sup>[9]</sup> |

**CHARGE**

|                                     |          |
|-------------------------------------|----------|
| • Directory Listing Suppression Fee | \$ 24.95 |
|-------------------------------------|----------|

**Toll Free Services**

|                                |                         |
|--------------------------------|-------------------------|
| • Toll Free Number, per number | MONTHLY RATE<br>\$10.00 |
|--------------------------------|-------------------------|

**CHARGE**

|   |        |
|---|--------|
| • Toll Free Number Activation, per number | \$9.95 |
|---|--------|

**CHARGE**

**Directory Set-up/Change**

|   |           |
|---|-----------|
| • Standard Directory Service, per event   | No Charge |
| • All Other Directory Services, per event | \$ 24.95  |
| • Directory Listing Change                | 24.95     |

**Directory Assistance Services**

|  |                     |
|--|---------------------|
| • Domestic Directory Assistance <sup>[5,6]</sup>           |                     |
| – Standard Directory Assistance                            | \$ 2.49/call        |
| – Enhanced Directory Assistance                            | 2.49/call           |
| – Directory Assistance with Call Completion <sup>[7]</sup> | 2.99/call           |
| • International Directory Assistance <sup>[8]</sup>        | 5.49/call           |
| • International Call Completion                            | Note <sup>[9]</sup> |

**Domestic Operator Services**

|  |                     |
|--|---------------------|
| • Operator Surcharge <sup>[5,9]</sup>      | \$ 2.99/call        |
| • Operator Assisted Domestic Long Distance | 0.12/minute         |
| • Busy Line Verify and/or Interrupt        | Note <sup>[8]</sup> |

[1] Includes single listing in white and yellow pages.

[2] Contact Comcast for applicability, and for rating information prior to 12/18/18.

[3] Reserved

[4] Reserved

[5] Limit 3 number requests per call.

[6] Registered users with qualifying disabilities may be eligible for waived or discounted charges for calls originating from registered lines that utilize Domestic Directory Assistance, Domestic Call Completion, or Operator Services for Domestic Station-to-Station Sent-Paid calls.

[7] Usage rates apply to non-local DA Call Completion for Basic Line and Trunk subscribers.

[8] Limit 1 number request per call.

[9] Service is not currently available.

[10] Usage rate applies in addition to specified surcharge.

[11] Comcast provides Customer listing information to a third party distributor which provides the listing to publishers. Inclusion of Customer listing information (or the accuracy of such information) in specific third party directories (whether the information is accessed in print, online, or through a phone operator) is outside the control of Comcast.

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**E. MISCELLANEOUS SERVICES -- (CONT'D)**

**International Long Distance Usage Charges**

(Rating information for direct-dialed and operator-assisted international calling is detailed in the Pricing Lists for those services.)

**F. ADMINISTRATIVE/GENERAL**

|   | <b>CHARGE</b>       |
|---|---------------------|
| <b>Late Payment Fee</b> <sup>[1]</sup>  | \$ 9.50             |
| <b>Payment Convenience Fee, up to</b> <sup>[2]</sup>  | \$5.99              |
| <b>Returned Check Fee</b>   | \$25.00             |
| <b>Voice Network Investment</b> <sup>[3]</sup>  | \$8.00              |
| <b>Federal Universal Service Fund (FUSF)</b>  |                     |
| – Universal Connectivity Charge   | Note <sup>[4]</sup> |
| <b>Regulatory Cost Recovery (Regulatory Recovery Fee)</b> <sup>[5]</sup>  |                     |
| This fee is assessed by Comcast to recover the cost of certain federal, state, and/or local impositions related to voice service. It is neither government mandated nor a tax. The aggregated fee may vary based on service usage patterns and program surcharge rates, and may change over time. |                     |
| – State Universal Service Fund (USF)  | 2.26%               |
| – State DEAF, per line  | \$0.02/mo.          |
| – State Utility Tax/Utility Gross Receipts Tax  | 0.00%               |
| – Federal Cost Recovery Fee   | Note <sup>[6]</sup> |
| – State PUC Surcharge   | 0.1536%             |

[1] Charge applied to account balances owed 30 days past the payment due date.

[2] A Payment Convenience Fee may apply when a customer engages a Company employee or uses an Interactive Voice Response (IVR) System to complete a billing transaction.

[3] Contact Comcast for additional information and applicability.

[4] In calculating the Federal USF Universal Connectivity Charge, the Company uses a percentage equal to the FCC's current USF carrier contribution percentage.

[5] Items shown under Regulatory Cost Recovery may be itemized in select markets.

[6] For current rate information please contact Comcast.