

**4. MESSAGE TELECOMMUNICATION SERVICE**

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#### 4. MESSAGE TELECOMMUNICATION SERVICE

##### 4.1 GENERAL

##### 4.1.1 APPLICATION

- A. Message Telecommunication Service (MTS) applies to all toll calls made between two or more rate centers and furnished or made available by the Company over facilities within the state.
- B. MTS provides telecommunication beyond the local service area. MTS charges cover the service furnished between the calling and called stations.

##### 4.1.2 TERMS AND CONDITIONS

###### A. Scope

- 1. MTS is that of furnishing facilities for telecommunication between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Price List.
- 2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

###### B. Use

###### 1. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Price List.

#### 4. MESSAGE TELECOMMUNICATION SERVICE

##### 4.1 GENERAL

##### 4.1.2 TERMS AND CONDITIONS

###### B. Use (Cont'd)

###### 2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (a) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (b) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;
- (c) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- (d) The use of profane or obscene language;
- (e) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

###### 3. Unlawful Purposes

The service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will deny the service or refer the matter to the appropriate law enforcement agency.

- 4. As set forth in 2.4, preceding, the Company may suspend, terminate without suspension, or refuse service without incurring any liability for: nonpayment of any sum due the Company, for abuse, or for fraudulent use of the service.

#### 4. MESSAGE TELECOMMUNICATION SERVICE

##### 4.1 GENERAL

##### 4.1.2 TERMS AND CONDITIONS (Cont'd)

###### C. Class of Calls

###### 1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of a Company operator and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.

###### 2. Dial Station-to-Station also applies when the operator:

- Records the calling telephone number for areas without automatic recording equipment.
- Reaches the called telephone number because of trouble on the network or because dial completion is not available.
- Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
- Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

###### 3. Customer Dialed Calling Card Station-to-Station

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator and to Station-to-Station calls where equipment is not available and operator assistance is required to complete the call. This also applies when the calling person dials zero, plus the telephone number to complete the call and operator assistance is limited to recording the calling card number for billing purposes.

**4. MESSAGE TELECOMMUNICATION SERVICE**

**4.1 GENERAL**

**4.1.2 TERMS AND CONDITIONS**

C. Class of Calls (Cont'd)

4. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator, except in 2., preceding, and 5., following. Examples of these calls include collect, billed to another telephone number and sent paid.

5. Operator-Assisted Person-to-Person

Applies when a calling station names the particular party to be reached by an operator. Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

6. Collect Calls

Charges for Person-to-Person and Operator-Assisted Station-to-Station telephone calls may be billed against or collected from the called line (i.e., charges may be reversed), if the charges are accepted by the called party. This collect call may be billed to a calling card or third party number, unless restricted from accepting this call type.

7. Third Party

Denotes a billing arrangement by which a call may be charged to an authorized customer line, as determined by the Company, other than the line originating the call or the line where the call is terminated.

8. Operator assisted charges will apply when a customer requests a time and charges quote for a toll call.

**4. MESSAGE TELECOMMUNICATION SERVICE**

**4.1 GENERAL**

**4.1.2 TERMS AND CONDITIONS (Cont'd)**

**D. Timing of Calls**

1. On Dial Station-to-Station, Customer Dialed Calling Card Station-to-Station and Operator-Handled Station-to-Station, the timing of a call begins when the calling and called stations are connected.
2. On Person-to-Person calls, the timing of a call begins when the calling person is connected to a specified person, station or an agreed upon alternate.
3. Chargeable time ends when the connection is terminated at any point.
4. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.
5. The date, day and time at the calling person's location determines whether the day, evening or night/weekend/holiday rates apply.
6. MTS rates are quoted in terms of first and additional minutes.
  - a. The initial minute is the first minute or any fraction after connection is made.
  - b. The first minute and additional minute MTS rates shown in the rate schedule(s) in Section 4, following, are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.
7. In cases where a basic MTS message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

**E. Determination of Airline Mileage**

Rates for MTS are not distance sensitive.

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS

4.2.1 LOCAL ONLY AND INTEGRATED OFFERING

A. Rates for MTS calls for customers who subscribe to Residence Basic Exchange Service Local Only service or one of the Integrated Offerings as specified in Section 3.3.3, preceding, are determined by the class of call and duration of the call. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge. (T)

B. Dial Station Rates

	USAGE RATE	
1. Block-of-Time [1]		(C)
• Each additional minute over the initial offering	\$0.07	
2. Local Only [1]		(C)
• IntraLATA		
- Metropolitan Plus Calling Plan, each minute	0.05	
- All other Local Only subscribers, each minute	0.12	
• InterLATA [1]		(C)
- Each minute	0.12	
3. By-The-Minute, each minute [1]		(C)
- IntraLATA	0.05	
- InterLATA	0.07	

[1] Service is withdrawn as of April 29, 2008. (N)

4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS

4.2.1 LOCAL ONLY AND INTEGRATED OFFERING (Cont'd)

- C. \$.12 Per Minute Plan [1][2] (C)

The \$.12 Per Minute Plan provides customers a rate of \$.12 per minute, on all direct dialed calls, all day, every day with no monthly recurring charge.

	<b>USAGE RATE</b>
- Per minute	\$0.12

- D. 5 Cent Off-Peak Pricing Plan [1][2] (C)

The 5 Cent Off-Peak Calling Plan provides peak and off-peak period calling at the following per-minute rates. The rate periods shown apply each day of the year. A monthly recurring charge, as specified in 3.3.2, preceding, also applies.

	<b>USAGE RATE</b>
- Peak Period (7:00 AM to 7:00 PM)	\$0.09
- Off-Peak Period (7:00 PM to 7:00 AM)	0.05

[1] Service is grandfathered to customers of record as of August 25, 2003.

[2] Service is withdrawn as of April 29, 2008.

(N)



4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS (Cont'd)

4.2.2 OPERATOR SERVICE

A. General

- 1. Operator Service charges apply to customers subscribing to MTS Service who engage an operator or a mechanized response system in the completion of MTS calls. (T)
- 2. Charges for Operator Service are in addition to charges for MTS service set forth in 4.2.1, preceding.

B. Rates and Charges

1. Service Charge

CHARGE

- Operator-handled Collect, each request \$ 2.49
- Mechanized Collect, each request 2.49
- Person-to-Person, each request 2.49
- Station-to-Station, each request 2.49
- Third Number Billed, each request 2.49

2. Usage

RATE

- Per minute \$ .12