

COMCAST PHONE OF GEORGIA, LLC

EXCHANGE SERVICES

TARIFF NO. 1

BY DIRECTOR - TARIFFS
DENVER, COLORADO

SECTION 3
Original Page 30

Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.1 SERVICE CONNECTION CHARGES

3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

A. General

1. Nonrecurring charges apply to Customer requests for connecting, moving or changing service. They are in addition to any other scheduled rates and charges that would normally apply under this Tariff.
2. Charges for the connection, move or change of service will apply for work being performed during the Company's normal business hours. If the Customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based upon the additional cost involved, as set forth in Section 3.2.4.
3. All changes in location of the Customer's service from one premises to another, except as otherwise provided in this Section, are treated as new service connections with the appropriate Service Charges applying .
4. The Company may from time to time waive or reduce the nonrecurring charge as part of a promotion.

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3.1 SERVICE CONNECTION CHARGES

3.1.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES (CONT'D)

B. Description of Charges

A Service Connection Charge or Line Activation Charge applies when a customer requests establishment of new service. The requirement to install certain facilities or equipment, or the presence of such facilities or equipment, will determine whether the Service Connection Charge or the Line Activation Charge will apply.

1. The Service Connection Charge applies per occurrence for the initial or subsequent installation of facilities and equipment.
2. The Primary Line Activation Charge applies per occurrence where existing Company facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies in lieu of the Primary Line Activation Charge.
3. The Additional Line Activation Charge applies per occurrence for additional lines where existing Company facilities and equipment (with sufficient capacity to meet the activation requirement) are available. Where existing facilities are not available, a Service Connection Charge applies. The Line Activation Charge will be waived if the Service Connection Charge or Primary Line Activation Charge applies.
4. The Service Dispatch Charge applies for any subsequent request to add or modify facilities after initial installation.

C. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	
	RESIDENCE	BUSINESS
1. Service Connection	\$30.00	\$60.00
2. Primary Line Activation	30.00	60.00
3. Additional Line Activation	30.00	60.00
4. Service Dispatch (subsequent to initial installation)	45.00	45.00

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3.2 MISCELLANEOUS NONRECURRING CHARGES

3.2.1 SERVICE CHANGE CHARGES

Service Change Charges apply per line when a customer requests a change in existing service.

- A. Telephone Number Change - A charge applies to each customer-requested change in telephone number.
- B. Feature Change Charge - Applies to an existing service line when the customer requests to add or change a standard custom calling feature. This charge is assessed per access line for each occurrence.
- C. Customer Change to Lifeline Service - No charge applies when an existing customer requests a change in their local service to Lifeline Service.
- D. Directory Listing Change Charge - A charge applies to each customer-requested change in directory listing.
- E. Hunting Configuration Change Charge - A charge will apply to each customer-requested change in the Hunting configuration.
- F. Change of Billing Responsibility - This charge applies when a customer requests that the billing responsibility for an existing Business Local Service account be changed to reflect a new name.

G. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	
	RESIDENCE	BUSINESS
1. Telephone Number Change	\$20.00	\$20.00
2. Custom Calling Feature Change	5.00	50.00 [1]
3. Change to Lifeline Service	0.00	N/A
4. Directory Listing Change	5.00	10.00
5. Hunting Configuration Change	N/A	50.00
6. Change of Billing Responsibility	N/A	8.00

[1] This charge is waived for any change during the first 30 days of service.

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3.2 MISCELLANEOUS NONRECURRING CHARGES (CONT'D)

3.2.2 MOVES, ADDS AND CHANGES

A. Terms and Conditions

1. The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the nonrecurring charge for the underlying service will apply as if the work had been done by the Company.

2. The Customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

a. Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

b. Add

The addition of service(s) to existing equipment and/or service(s) at one location.

c. Change

The rearrangement or reclassification of existing service at the same location.

B. Rates and Charges

	MAXIMUM NONRECURRING CHARGE
1. Move	\$5.00
2. Add	5.00
3. Change	5.00

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3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)

3.2.3 RESTORAL OF SERVICE

A. Terms and Conditions

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, or other charges, but an order providing for complete disconnection has not been completed.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application of service in addition to any charges for services due up to the date of suspension.
3. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of this Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service

B. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	
	RESIDENCE	BUSINESS
Line Restoration Charge (per line, after disconnection for non-payment)	\$30.00	\$60.00

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3.2 MISCELLANEOUS NONRECURRING CHARGES (CONT'D)

3.2.4 REPAIR AND MAINTENANCE PREMISES VISIT CHARGES

A. Description

Repair and Maintenance Premises Visit charges apply per Customer order for all work or services ordered to be provided at one time on the same premises, for the same Customer. This charge will vary depending upon the day of the week and the time of day service is requested by the Customer as follows:

1. Basic Time - Work performed Monday through Saturday between 8:00 AM and 8:00 PM.
2. Overtime - Work performed Monday through Saturday between 8:00 PM and 8:00 AM.
3. Premium Time - Work performed on Sundays and on national holidays.

B. Rates and Charges, per Premises Visit

	MAXIMUM NONRECURRING CHARGE
1. Basic Time	\$115.00
2. Overtime	175.00
3. Premium Time	230.00

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3.2. MISCELLANEOUS NONRECURRING CHARGES (CONT'D)

3.2.5 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

A. Description

Presubscription is an arrangement whereby an end user may select and designate to the Company an Inter/IntraLATA Interexchange Carrier (IC) to access, without an access code, for long distance calls. This IC is referred to as the end user's Primary Interexchange Carrier (PIC). The end user may select any IC that orders Feature Group D Switched Access Service at the end office that serves the end user.

B. Regulations

Subsequent to the installation of Local Exchange Service, and after the end user's initial selection of a PIC, the following nonrecurring charge applies for any additional change in selection. This charge is billed to the end user that is the subscriber to the Local Exchange Service, and applies only for changing to another IC which provides long distance service.

C. Rates and Charges

The following charge will apply each time the Customer requests a change in their long distance carrier after the initial installation of service.

**MAXIMUM
NONRECURRING
CHARGE**

Change in PIC, per Customer request \$5.00

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3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

A. Description

1. Basic Exchange Service provides a connection to the Company's switching network which enables the Customer to:
 - a. Place and receive calls from other access lines on the public switched telephone network;
 - b. Access the Company's local calling service;
 - c. Access the operator service and business office for service related assistance; access toll-free telecommunications services such as 800/888 NPA; and access 911 service for emergency calling;
 - d. Access the service of providers of Interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800/888 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (10XXX); and
 - e. Originate calls to the Telecommunications Relay Service (TRS) which enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A Customer will be able to access the state provider to complete such calls.

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3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL (CONT'D)

B. Custom Calling Features

Optional Custom Calling Features are available with Residence Basic Exchange Service. Customers may order features individually or as part of a feature package. Monthly recurring charges associated with features are applied in addition to any other applicable charges. (T)

1. Anonymous Call Rejection

Enables a customer to reject call attempts from callers who have a privacy feature or calling number delivery blocking activated. The caller will receive a message stating that the customer does not accept calls from callers who block delivery of their name and telephone number. The caller is asked to call again without blocking the delivery of their name and number.

2. (Reserved for Future Use)

3. Call Forwarding Selective

Allows a Customer to forward only select calls to another telephone number. The Customer assumes responsibility for all calling charges generated by the use of this feature.

4. Call Forwarding Variable

Enables the Customer to forward all incoming calls to another number by dialing a code plus the number to receive the call. The Customer assumes responsibility for all calling charges generated by the use of this feature.

5. Call Return

Allows a Customer to dial a code that will cause the feature to automatically redial the number of the last incoming call to that line, whether the call was answered or not. The Customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called line is available. This feature is available on a monthly subscription or pay-per-use basis.

3. EXCHANGE SERVICES

3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

B. Custom Calling Features (Cont'd)

6. Call Screening

Allows a Customer to dial a code enabling the Customer to not receive calls from a preassigned list of telephone numbers.

7. Call Trace

Allows the Customer to dial a code to automatically request that the Company record a caller's originating telephone number and the date and time of the call as well as the date and time of the Customer initiated trace. The Company will hold the traced telephone number for release to the appropriate law enforcement personnel. Call Trace is available on a per use basis only.

8. Call Waiting

When a Customer is talking on the telephone, a short spurt of tone signals the Customer that an incoming call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered.

9. Caller ID

Allows a Caller ID display unit to display the name and telephone number of incoming calls.

10. Caller ID with Call Waiting

Allows the Customer to control the disposition of incoming calls while in an off-hook condition, via a visual display unit. A Customer provided visual display unit is required to interact with this feature. Customers subscribing to Caller ID and to Call Waiting receive the Caller ID Call Waiting feature at no additional charge.

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3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

B. Custom Calling Features (Cont'd)

11. Caller ID Blocking Per Call

Enables a Customer to control the disclosure of the Customer's name and/or telephone number to a subscriber of Caller ID by temporarily changing the public/private status indicator of the telephone number. A Customer must dial a code before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number.

12. Caller ID Blocking Per Line

Enables a Customer to control the disclosure of the Customer's name and/or telephone number to a subscriber of Caller ID on all calls made from the Customer's line. This feature may be de-activated at any time by the Customer.

13. Custom Ring

This service enables the Customer to have multiple telephone numbers associated with a single line. Each number when dialed will result in a distinctive ring that enables the Customer to determine which number is being called.

14. Distinctive Ring

Differentiates incoming calls from a list of preselected telephone numbers by signaling the Customer with a distinctive ringing pattern.

15. Hunting

For multi-line Business customers, this feature provides the ability to have calls route to another line instead of reaching a busy signal. The customer must have at least two Business lines and determine the order of call routing. Hunting is provided at no additional monthly charge to multi-line customers. Changes to the hunt sequence after initial installation will require a change in service request and will incur a service change charge as set forth in Section 3.2.1, preceding.

16. Integrated Hunting/Messaging

This feature is used with voice mail to forward calls to a designated telephone number when the customer does not answer the phone.

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3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

B. Custom Calling Features (Cont'd)

17. LD Alert

This feature allows the current call waiting and ringing operations to provide a distinctive ring or call waiting tone to incoming Long Distance calls.

18. Prohibit Billed to Third Number Calls

Allows a Customer to prevent all Billed to Third Number calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

19. Prohibit Collect Calls

Allows a Customer to prevent all Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

20. Prohibit Billed to Third Number and Collect Calls

Allows a Customer to prevent all Billed to Third Number and Collect calls from being billed to their telephone number, provided the transmitting operator checks the validation database.

21. Repeat Dialing

Allows a Customer to dial a code that will cause the feature to automatically redial the last number the Customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A tone alerts the Customer when the called number becomes available. This feature is available on a monthly subscription or pay-per-use basis.

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3.3 BASIC EXCHANGE SERVICE

3.3.1 GENERAL

B. Custom Calling Features (Cont'd)

22. Speed Dial 8

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing one digit instead of seven to ten digits. Up to eight numbers may be stored in memory.

23. Speed Dial 30

Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished by dialing two digits instead of seven to ten digits. Up to 30 numbers may be stored in memory.

24. Three-Way Calling

Enables a Customer to add a third party on an established local or long distance connection without operator assistance. The Customer assumes financial responsibility for all calling charges generated by the use of this feature. This feature is available on a monthly subscription or a pay-per-use basis.

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3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.2 RESIDENCE SERVICE (OBSOLETE – SEE SECTION 4)

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Cancels 2nd Revised Page 44

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Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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Cancels 2nd Revised Page 45

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Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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2nd Revised Page 45.1
Cancels 1st Revised Page 45.1

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Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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3rd Revised Page 45.2
Cancels 2nd Revised Page 45.2

Issued: August 31, 2007

Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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Cancels 2nd Revised Page 45.3

Issued: August 31, 2007

Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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Effective: October 1, 2007

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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Cancels 2nd Revised Page 46.1

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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3.3 BASIC EXCHANGE SERVICE

3.3.2 RESIDENCE SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.1)

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Effective: August 8, 2005

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3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.3 (RESERVED FOR FUTURE USE)

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3.3 BASIC EXCHANGE SERVICE

3.3.3 (RESERVED FOR FUTURE USE)

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3.3 BASIC EXCHANGE SERVICE

3.3.3 (RESERVED FOR FUTURE USE)

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3.3 BASIC EXCHANGE SERVICE (CONT'D)

3.3.4 BUSINESS SERVICE (OBSOLETE – SEE SECTION 4.1.2)

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3.3 BASIC EXCHANGE SERVICE

3.3.4 BUSINESS SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.2)

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3.3.4 BUSINESS SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.2)

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3.3.4 BUSINESS SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.2)

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3.3.4 BUSINESS SERVICE (CONT'D) (OBSOLETE – SEE SECTION 4.1.2)

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Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.1 GENERAL

The services in this section are available to Customers upon request or on a per use basis, and are provided subject to availability.

3.4.2 VOICE MAIL SERVICE

Voice Mail Service is offered on a non-regulated basis.

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DENVER, COLORADO

Issued: June 18, 2004

Effective: July 20, 2004

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

3.4.3 BLOCKING SERVICES

A. Toll Restriction

1. Description

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violations of the restrictions will be routed to an announcement.

2. Terms and Conditions

- a. Toll Restriction will only be initiated at the customer's request.
- b. Toll Restriction will be provided at no charge to qualifying Lifeline Assistance customers.
- c. The activation of the Toll Restriction option does not prevent Customers from placing long distance calls from the access line utilizing an Operator Service Provider or Directory Assistance Call Completion provider that can be reached through the use of a local call. In addition, this option does not prevent Customers from placing operator assisted or calling card calls to a long distance number from a line that is not blocked.

(T)

3. Rates and Charges

**MONTHLY
RATE**

Toll Restriction, per line

—

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DENVER, COLORADO

Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.3 BLOCKING SERVICES (CONT'D)

B. 900/976 Information Service Blocking

1. Description

900/976 Information Service Blocking is provided by the Company as the default service option to restrict calls from the Customer's local access line to all 900 and/or 976 service access codes.

2. Terms and Conditions

- a. When blocking is activated, direct dialed calls to all 900 and/or 976 service numbers from the Customer's local access line will be blocked. These blocked calls will be directed to an announcement.
- b. This option does not prevent Customers from placing 900 and/or 976 calls from their local access line using other Operator Service Providers. In addition, this option does not prevent Customers from placing operator-assisted or credit card calls to 900 and/or 976 services from a line which is not blocked

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3rd Revised Page 61

Cancels 2nd Revised Page 61

BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: August 23, 2005

Effective: September 22, 2005

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES

A. Directory Assistance Service

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. Customers will be charged for all requests including requests for listings that are not found. This service will be provided by either an operator or a mechanized response system.

(T)
(T)

1. Terms and Conditions

- a. Directory Assistance charges apply on a per call basis, with a maximum of three requested telephone numbers allowed per call.
- b. Calls to Directory Assistance will be billed directly to the customer's account. Alternate billing options and operator services are not available.

2. Exemptions

- a. A customer who cannot use telephone directories because of physical or mental limitations may obtain an exemption from Directory Assistance Service charges.
- b. The Directory Assistance service charge will be waived for the first two direct dialed local Directory Assistance calls per month per Business local exchange service line.

3. Rates and Charge

	MAXIMUM CHARGE	
	RESIDENCE	BUSINESS
a. Directory Assistance, each request within the Company's local calling or LATA/NPA serving area	\$1.25	\$1.25
b. Directory Assistance, each request outside the Company's local calling and LATA/NPA serving area	1.25	1.99

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1st Revised Page 62

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BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: June 18, 2004

Effective: July 20, 2004

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES (CONT'D)

B Directory Assistance Call Completion Service

Directory Assistance Call Completion service provides a customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the customer that the call may be automatically connected to the requested number for a specified additional charge.

(T)
(T)

1. Regulations

- a. Directory Assistance Call Completion service is furnished only where facilities are available. Directory Assistance charges and applicable usage charges apply in addition to a Directory Assistance Call Completion service charge. (C)
- b. Calls completed through Directory Assistance Call Completion service will be billed directly to the customer's account. Alternate billing options and operator services are not available. (C)
(C)
- c. When a caller requests more than one number from Directory Assistance, Directory Assistance Call Completion service is offered only for the last number requested.
- d. The Directory Assistance Call Completion service charge applies only to calls actually completed.
- e. The Directory Assistance Call Completion service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
- f. The Directory Assistance Call Completion service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this price list.

2. Rates and Charges

**MAXIMUM
CHARGE**

- a. Directory Assistance Call Completion service, each completed call \$0.30 (T)
- b. Usage charge per minute for completed non-local calls over 22 miles 0.12 (N)
(N)
(D)

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Cancels Original Page 63

Issued: December 15, 2006

Effective: January 15, 2007

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES (CONT'D)

C. Local Operator Service

1. Local calls may be completed or billed with live or mechanical assistance by the Company's operator center.
2. Calls may be billed collect to the called party, to an authorized third party number, or to the originating line. Local calls may be placed on a station-to-station basis, or to a specified party (Person-to-Person) or designated alternate.
3. Charges for local operator services will be credited to the customer for calls completed to a wrong number, for incomplete connections, or for calls with unsatisfactory transmission.
4. When a customer requests an operator to dial the called number, an Operator Dialed Surcharge will apply in addition to the applicable service charge as set forth following.
5. Operator service charges apply to any call involving an operator unless specifically excluded in this Tariff. (N)
(N)
6. Charges (T)

MAXIMUM SERVICE CHARGE PER CALL

- | | |
|---|--------|
| • Station-to-Station, Billed to Third Number, Collect | \$2.20 |
| • Person-to-Person | 4.85 |
| • Operator Dialed Surcharge | 0.90 |

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Cancels 1st Revised Page 64

BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: August 20, 2008

Effective: September 19, 2008

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.4 OPERATOR SERVICES (CONT'D)

(D)

(D)

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Cancels 1st Revised Page 65

BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: January 5, 2005

Effective: February 4, 2005

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

3.4.5 DIRECTORY LISTINGS

A. Residential Listings

The alphabetical directory is a list of names that includes information essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company are considered inappropriate.

1. Additional Listings

a. Description

Additional Listings are provided in addition to the main listing on a telephone service. Additional Listings may be used to help locate another individual in addition to the main listed person in a dual name listing.

b. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MONTHLY RATE
Additional Listing	[1]	\$1.00

2. Number Referral Service

a. Description

Customers who disconnect or change their telephone number may request Referral Service, which will provide a recorded announcement that refers calls to the customer's new number for 30 days from the date of disconnect or change at no charge.

The customer may also request Extended Referral service, which will extend the announcement for an additional 30 days.

b. Rates and Charges

	MAXIMUM NONRECURRING CHARGE	MONTHLY RATE
• Initial 30 days	-	-
• Additional 30 days	\$2.00	-

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

(N)

(N)

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Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS (CONT'D)

B. Business Listings

The Company does not publish a directory of customer listings. However, the Company will arrange for certain listings of the customer's main billing number to be placed in the appropriate directories of another local exchange carrier. The rates and regulations specified herein for directory listings apply only to single-line listings in the alphabetical section of the directory (White Pages or WP) and simple listings in the classified section of the directory (Yellow Pages or YP).

Listings provided under this service are intended solely for the purpose of identifying the customer's telephone number and as an aid to the use of telephone service. Complex listings in the classified section of the directory (YP) may be arranged by the customer directly with the local exchange carrier providing the directory service.

1. The listings of customers, either without charge or at the rate specified within this Tariff for other listings, are arranged alphabetically and are not intended for special prominence of arrangement. In accepting listings as requested by customers or prospective customers, the Company will not be a party to controversies between customers as a result of the publication of such listings in the directories.
2. The length of any listing may be limited to one line in the alphabetical section of the directory (WP) or in the classified section of the directory (YP) by use of abbreviations when the clearness of the listing and the identification of the customer is not impaired.
3. The Company is not liable for damages arising from errors or omissions in the making up or printing of directories or in accepting listings as presented by the customer.
4. The customer will receive one free standard listing in the alphabetical section (WP) of the directory that serves the customer's location. Additional listings are available in the alphabetical section of the directory at additional monthly recurring charges. These charges will apply to all additional listings while the directory containing such listings is in effect.

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3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS

B. Business Listings (Cont'd)

5. The customer will receive one free simple listing in the classified (YP) section of the directory that serves the customer's location. The customer must contact the local exchange carrier providing the directory service to arrange for additional simple listings or any complex listings in the classified section of the directory under separate contract and billing.
6. The customer may request additional lines of information for the alphabetical or classified listing at additional monthly recurring charges. These charges will apply to all Straight Line Ident or Caption Listings requested by the customer while the directory containing such listing is in effect.
7. The customer may request a Caption Listing, which provides a single appearance of a name under which a listing of branches, departments, etc., are indented. No telephone number is associated with the heading of a Caption Listing.
8. The customer may request a Straight Line Ident Listing, which provides multiple listings of information under one telephone number, preventing repetition of the name.
9. The customer may request a Foreign Listing, which is a listing entered in the alphabetical section of a directory other than that in which the customer is regularly listed.
10. A service charge will apply for any customer-requested change in listing, as specified in Section 4.3, preceding.
11. Upon disconnection of a line the customer may request an extended announcement referring the caller to the customer's new number, for an additional charge per month, up to three months from the date of disconnect.

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Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS

B. Business Listings (Cont'd)

12. Rates and Charges

	MAXIMUM MONTHLY CHARGE
a. Standard Alphabetical Listing (WP)	No Charge
b. Simple Classified Listing (YP)	No Charge
c. Additional Listings	
(1) Additional Alphabetical Listing (WP)	\$ 1.50
(2) Additional Classified Listing (YP)	1.50
(3) Additional Information Lines (WP and YP)	
(a) Caption Listing, per line	1.50
(b) Straight Line Indent Listing, per line	1.50
(c) Caption Single Line Indent Listing, per line	1.50
d. Foreign Listings	
(1) Standard Alphabetical Listing (WP)	1.50
(2) Simple Classified Listing (YP)	1.50
	NONRECURRING CHARGE
e. Extended Referral	\$ 2.00

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Cancels Original Page 69

BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: September 22, 2003

Effective: October 22, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS (CONT'D)

B. Nonlisted Service

1. Description

At the request of the customer, any one or all of the customer's listings normally published in the alphabetical directory will be omitted from the directory but listed in the information records available to the general public.

2. Terms and Conditions

The customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly by the publication of a listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the particular Nonlisted Service.

3. Rates and Charges

	NONRECURRING CHARGE	MAXIMUM MONTHLY RATE
a. Residence	[1]	\$1.50 (I)
b. Business	[1]	1.50

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add, or change Directory Listings on an existing line.

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Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS (CONT'D)

C. Nonpublished Service

1. Description

- a. The telephone numbers of Nonpublished Service are not listed in the telephone directory or in the information records available to the general public.
- b. Nonpublished information may be released to emergency service providers, to Customers who subscribe to Company offerings which require the information to provide service and/or bill their clients, or, to telephone Customers who are billed for calls placed to or from nonpublished numbers and to entities which collect for the billed services. Nonpublished names and/or telephone numbers may also be delivered to Customers on a call-by-call basis.

2. Terms and Conditions

- a. Incoming calls to Nonpublished Service will be completed only when the calling party places the call by telephone number. The Company will adhere to this condition notwithstanding any claim made by the calling party.
- b. No liability for damages arising from publishing the telephone number of Nonpublished Service in the telephone directory or disclosing the telephone number to any person shall attach to the Company. Where such number is published in the telephone directory, the Company's liability shall be limited to a refund of any monthly charges assessed by the Company for the Nonpublished Service.
- c. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by refusing to disclose a nonpublished telephone number upon request or by the publication of the number of a Nonpublished Service in the telephone directory or disclosing of such number to any person.

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Cancels 1st Revised Page 71

BY DIRECTOR - TARIFFS
DENVER, COLORADO

Issued: January 19, 2006

Effective: February 18, 2006

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES

3.4.5 DIRECTORY LISTINGS

C. Nonpublished Service (Cont'd)

3. Lines Dedicated to Data Usage

The customer may request that lines ordered solely for data usage (i.e., computers, fax machines, etc.) be non-published without charge where:

- such service is provided for the same customer at the same address as the customer's Company-provided primary service,
- the customer's primary listing is either published or the customer is paying a monthly recurring charge to have the primary listing non-published or non-listed, and
- the non-published directory assistance listing is in the customer's name.

4. Rates and Charges

	NONRECURRING CHARGE	MAXIMUM MONTHLY RATE	
a. Residence	[1]	\$4.50	(I)
b. Business	[1]	4.50	(I)

[1] Nonrecurring Charge does not apply if ordered at the same time as the associated exchange access line. See Miscellaneous Nonrecurring Charges, Section 3.2, for charges to add or change Directory Listings on an existing line.

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Issued: February 3, 2003

Effective: February 14, 2003

3. EXCHANGE SERVICES

3.4 MISCELLANEOUS EXCHANGE SERVICES (CONT'D)

3.4.8 TELEPHONE RELAY SERVICE (TRS) 711 DIALING CODE

A. General

1. The 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay serviced entities as a toll free call. Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, assigned 711 dialing code for nationwide access to TRS entities to be implemented not later than October 1, 2001.
2. The 711 Dialing Code can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.), and is subject to the availability of the 711 dialing code.
3. Access to 711 is not available to the following classes of service:
 - Hotel/Motel/Hospital Service (toll call only)
 - 1+
 - 0+, 0- (Credit Card, Third-Party Billing, Collect Calls)
 - Inmate Service
 - 101XXXX
 - Cellular – Type 2A
 - In addition, operator assisted calls to 711 will not be completed.
4. The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

An "affiliate" of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with the TRS entity. The term "control" (including the terms "controlling", "controlled by", and "under common control with") means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity whether through the ownership of voting securities, by contract, or otherwise.

B. Service Requirements and Conditions

1. Requests for 711 Dialing Code must be submitted in writing to the Georgia Public Service Commission, for the assignment of the 711 code, as specified per the Federal Communications Commission in Common Carrier Docket 92-105.