

CUSTOMER OWNED VIDEO EQUIPMENT POLICY¹

Comcast offers a variety of video service packages. Many of these packages include leased video equipment. However, you are not required to use Comcast leased equipment with your video services. Instead, you may choose to use Qualifying Equipment (defined below) that you own.

Using your own Qualifying Equipment may result in your receiving an equipment credit or being charged reduced rates if we are informed of your use of that equipment.

The amount of any such discount will be determined by Comcast in its sole discretion.

“Qualifying equipment” must meet at least one of the following requirements:

(i) a CableCard compatible device that has been both tested and approved for its intended use by CableLabs®, is technically compatible with Comcast’s cable system, has been approved for use by Comcast, and has one or more Comcast-provided CableCards activated; or

(ii) a “smart TV” or other connected TV device that supports the Xfinity Stream app and is approved for use by Comcast.

Equipment does not qualify if (i) it is capable of the unauthorized receipt of any services from Comcast (ii) Comcast determines that it was stolen from Comcast or another video service provider, (iii) for any reason you do not have legal title to the Equipment; or (iv) it has in any way been tampered with, reverse engineered or otherwise modified without the express written permission of the manufacturer of such equipment .

Applicable Credits

If you use Qualifying Equipment and have no leased Xfinity TV Box from Comcast, you will receive a Customer Owned Equipment credit in those cases where the price to lease a Xfinity TV Box is included in your package price. Where Comcast leased equipment is offered and charged a-la-carte and not included in the package price, or where you are using Qualifying Equipment as an additional outlet, you will not receive a credit; instead you simply will not be charged a lease fee when you use a Qualifying Devices in place of a leased Xfinity TV Box or leased CableCard.

¹Comcast may amend, modify, revise, update or terminate this policy at any time.