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4. MESSAGE TELECOMMUNICATION SERVICE

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4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.1 APPLICATION

- A. Message Telecommunication Service (MTS) applies to all toll calls made between two or more rate centers and furnished or made available by the Company over facilities within the state.
- B. MTS provides telecommunication beyond the local service area. MTS charges cover the service furnished between the calling and called stations.

4.1.2 TERMS AND CONDITIONS

A. Scope

- 1. MTS is that of furnishing facilities for telecommunication between station lines in different local service areas in accordance with the terms, conditions, and rates specified in this Price List.
- 2. The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

B. Use

1. Use of Service

The service is provided for use by the customer and may be used by others, when so authorized by the customer, providing that such use shall be subject to the provisions of this Price List.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.2 TERMS AND CONDITIONS

B. Use (Cont'd)

2. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:

- (a) The use of service or facilities of the Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- (b) The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain MTS, by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the regular charges for such service;
- (c) The use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- (d) The use of profane or obscene language;
- (e) The use of the service in such a manner as to interfere unreasonably with the use of the service by one or more other customers.

3. Unlawful Purposes

The service is furnished subject to the conditions that it will not be used for an unlawful purpose. Service will be discontinued, upon five days written notice, if any law enforcement agency acting within its jurisdiction, advises that such service is being used or will be used in violation of law. If the Company receives other evidence giving reasonable cause to believe that such service is being or will be so used, it will deny the service or refer the matter to the appropriate law enforcement agency.

4. As set forth in 2.4.1, preceding, the Company may suspend, terminate without suspension, or refuse service without incurring any liability for: nonpayment of any sum due the Company, for abuse, or for fraudulent use of the service.

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4. Message Telecommunication Service

4.1 GENERAL

4.1.2 TERMS AND CONDITIONS (Cont'd)

C. Class of Calls

1. Dial Station-to-Station

Applies when the calling person dials the desired telephone number without the assistance of a Company operator or operator services automated response system and the call is billed to the calling number. This includes calls forwarded by call forwarding equipment.

(C)

- 2. Dial Station-to-Station also applies when the operator:
 - Records the calling telephone number for areas without automatic recording equipment.
 - Reaches the called telephone number because of trouble on the network or because dial completion is not available.
 - Places a call for a calling party who is identified as being disabled and is unable to dial the call because of that disability.
 - Reestablishes a dialed call when there is a service fault that interrupts a call after the called person has been reached.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.2 TERMS AND CONDITIONS (Cont'd)

C. Class of Calls (Cont'd)

3. Customer Dialed Calling Card Station-to-Station

Applies to Station-to-Station calls where equipment is available and the calling person dials zero, the telephone number desired, and the calling card or special billing number without the assistance of an operator and to Station-to-Station calls where equipment is not available and operator assistance is required to complete the call. This also applies when the calling person dials zero, plus the telephone number to complete the call and operator assistance is limited to recording the calling card number for billing purposes.

4. Operator-Assisted Station-to-Station

Applies when calls are completed with the assistance of an operator, except in 2., preceding, and 5., following. Examples of these calls include collect, billed to another telephone number and sent paid.

5. Operator-Assisted Person-to-Person

Applies when a calling station names the particular party to be reached by an operator. Person-to-Person also applies when the calling party cannot speak to the intended person or station but agrees to speak to someone else or requests an operator to make arrangements with a person to receive a call at a specified time.

6. Collect Calls

Charges for Person-to-Person and Operator-Assisted Station-to-Station telephone calls may be billed against or collected from the called line (i.e., charges may be reversed), if the charges are accepted by the called party. This collect call may be billed to a calling card or third party number, unless restricted from accepting this call type.

7. Third Party

Denotes a billing arrangement by which a call may be charged to an authorized customer line, as determined by the Company, other than the line originating the call or the line where the call is terminated.

8. Operator assisted charges will apply when a customer requests a time and charges quote for a toll call.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.1 GENERAL

4.1.2 TERMS AND CONDITIONS (Cont'd)

D. Timing of Calls

- 1. On Dial Station-to-Station, Customer Dialed Calling Card Station-to-Station and Operator-Handled Station-to-Station, the timing of a call begins when the calling and called stations are connected.
- 2. On Person-to-Person calls, the timing of a call begins when the calling person is connected to a specified person, station or an agreed upon alternate.
- 3. Chargeable time ends when the connection is terminated at any point.
- 4. The timing of a call does not include time lost because of service faults or defects that are reported to the Company.
- 5. The date, day and time at the calling person's location determines whether the day, evening or night/weekend/holiday rates apply.
- 6. MTS rates are quoted in terms of first and additional minutes.
- a. The initial minute is the first minute or any fraction after connection is made.
- b. The first minute and additional minute MTS rates shown in the rate schedule(s) in Section 4, following, are applied on the basis of whole minute intervals. The billing interval is determined by rounding up partial minutes to the next whole minute.
- 7. In cases where a basic MTS message begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the message occurring within that rate period. In the event that a minute of use is split between two rate periods, the rate in effect at the start of that minute applies.

E. Determination of Airline Mileage

Rates for MTS are not distance sensitive.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS

4.2.1 RESIDENTIAL AND BUSINESS TOLL OFFERINGS

A. Rates for MTS calls for customers who subscribe to Basic Exchange Service offerings specified in Section 3.3, preceding, are determined by the class of call and duration of the call.

B. Dial Station Rates - Residence

All Dial Station Rates previously found in this Section 4.2.1.B are grandfathered to existing service configurations for existing customers at existing locations. See Section 4.2.2 following for service description and rating information applicable to grandfathered services.

(N)

(N)

(M)

(M)

(M) | (M)

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0.12

(N)

InterLATA

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4. Message Telecommunication Service

- 4.2 STANDARD SERVICE OFFERINGS (Cont'd)
- 4.2.2 GRANDFATHERED TOLL FOR RESIDENCE BASIC EXCHANGE SERVICE
- (D)

(T)

(D)

- A. Determination of Rates
 - 1. The rates for MTS calls are determined by the:
 - Class of call
 - Time of day and day of week
 - Duration of call
 - 2. The following table indicates the appropriate times for the day and evening rate periods to be used for rating MTS calls.
 - Monday through Friday

Hours[1]	RATE
8:00 am to 5:00 pm	Day
5:00 pm to 8:00 am	Evening

• Saturday, Sunday and Holiday

HOURS	RATE
All	Evening

- 3. The total amount of the call will be rounded to the nearest cent if the computed rate of the call results in a fractional charge.
- 4. The Evening rate applies to calls placed on the following holidays:
 - New Year's Day
 - Independence Day
 - Labor Day
 - Thanksgiving Day
 - Christmas Day
- [1] To, but not including.

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4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS

4.2.2 GRANDFATHERED TOLL FOR RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

B. Basic MTS Rates [1,3]

(C)

- 1. Basic MTS Service is available to customers located within the Company's service area. Customers selecting Basic MTS will be billed a monthly rate in addition to usage sensitive rates.
- 2. Customers subscribing to Basic MTS Service must presubscribe to the Company as their toll provider.
- 3. Discounts, as set forth in 4.2.2.A., preceding, may apply to Basic MTS Service.
- 4. Rates and Charges

MONTHLY RATE

a. Monthly Subscriber Charge

N/A

b. Usage

PER FIRST MINUTE			PER ADDITIONAL MINUTE	
DAY	EVENING	DAY	EVENING	
\$0.10	\$0.10	\$0.10	\$0.10	

C. \$.12 Per Minute Plan [2,3]

(C)

The \$.12 Per Minute Plan provides customers a rate of \$.12 per minute, on all direct dialed calls, all day, every day with no monthly recurring charge.

USAGE RATE

- Per minute \$0.12

- [1] Grandfathered to existing customers on July 16, 2002.
- [2] Grandfathered to existing customers on May 15, 2003.
- [3] Service is discontinued effective January 10, 2008. See 2.2.D preceding for (N) additional schedule information (N)

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4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS

4.2.2 GRANDFATHERED TOLL FOR RESIDENCE BASIC EXCHANGE SERVICE (Cont'd)

D. 5 Cent Off-Peak Pricing Plan [1,6]

(C)

The 5 Cent Off-Peak Calling Plan provides peak and off-peak period calling at the following per-minute rates. The rate periods shown apply each day of the year. A monthly recurring charge, as specified in 3.3.2, preceding, also applies

	USAGE RATE	
Peak Period (7:00 AM to 7:00 PM)Off-Peak Period (7:00 PM to 7:00 AM)	\$0.11 0.05	
E. Dial Station Rates - Residence	USAGE RATE	
Block-of-Time [2,6]Each additional minute over the initial offering	\$0.07	(C)
2. Local Only		
 Statewide, each minute Peak [3,4,6] Off-Peak [3,4,6] Weekend [3,4,6] 	0.12 0.12 0.12	(C) (C)
3. By-The-Minute, each minute [2,6]IntraLATAInterLATA	0.07 0.07	(C)
4. Comcast Complete Value [5,6]Each minute	0.05	(C)

- [1] Grandfathered to existing customers on May 15, 2003.
- [2] Grandfathered to existing customers on June 1, 2006.
- [3] Peak is defined as Monday to Friday, 7am to 7pm. Off-Peak is defined as Monday to Friday, 7pm to 7am. Weekend is defined as 12:01am Saturday to midnight Sunday.
- [4] Grandfathered to existing customers on August 7, 2007.
- [5] Grandfathered to existing customers on May 17, 2007.
- [6] Service is discontinued effective January 10, 2008. See 2.2.D preceding for (N) additional schedule information (N)

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4. MESSAGE TELECOMMUNICATION SERVICE

4.2 STANDARD SERVICE OFFERINGS (Cont'd)

4.2.3 **OPERATOR SERVICE**

A. General

- 1. Operator Service charges apply to customers subscribing to MTS Service who engage the assistance of an operator or automated response system in the (C) completion of MTS calls.
- 2. Charges for Operator Service are in addition to charges for MTS service.

B. Rates and Charges

1. Service Charge

	MECHANIZED [1]	OPERATOR ASSISTED [2]
• Person-to-Person	\$ 2.49	\$ 2.49
• Collect	2.49	2.49
• Bill to Third Party	2.49	2.49
• Sent Paid	N/A	2.49

2. Usage

RATE

• Per minute \$.12

- Also referred to as "partially assisted". Also referred to as "fully assisted".
- [2]