# Comcast Xfinity ${ }^{\circledR}$ Voice Service 

## A. Description

Carefree Minutes ${ }^{\circledR}$ Latin America 300 international call plan allows the completion of 300 minutes of customer-originated calls to landlines (and mobile phones in qualifying locations) in Latin America for a fixed monthly rate. The countries included in this plan are Argentina, Brazil, Bolivia, Colombia, Chile, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Nicaragua, Panama, Paraguay, Peru, Uruguay, andVenezuela. This plan also includes unlimited discounted per minute rates for calls to these countries.

## B. Terms and Conditions

"You" and "Your" mean current or potential customers, visitors, guests and any other authorized user (or users who may be reasonably assumed to be authorized) of the customer's Xfinity Voice Service.
"Company" means Comcast and any subsidiaries or affiliates providing service under this Service Guide.

1. To utilize this service, you must:

- Subscribe to residential Comcast Xfinity Voice Service, and
- Currently have, or choose the Company as your Primary Long Distance Carrier.

2. This service includes the following types of calls:

- Direct dialed calls that are:
- made from your home,
- billed to your main telephone account, and made without using an operator or an automated call processing system, and
- placed to a qualifying landline or mobile phone number.

3. The Company will provide this service until one or more of the following events occur:

- The Company changes and/or discontinues this service.
- The Company is notified that you no longer subscribe to the Company as your Primary Long Distance Carrier. Discontinuance will be effective as of the date the Company's records show that you no longer subscribe.

4. The Company will bill for this service based on the following:

- The duration of each call is recorded in whole minutes, with partial minutes rounded up to the next whole minute (for example, a 25 -second call will be billed as a one-minute call). The same rule applies as for domestic voice in regards to calls that are less than 2 seconds in length. These call will not be treated as an incomplete call.


## B. Terms and Conditions (Cont'd)

- Call begins when the call is answered by the called party or an automated answering device (such as an answering machine or fax machine); it ends when one of the parties disconnects the call. Some providers charge for a completed call when the called party's line rings or after a certain number of rings. If such a provider charges Comcast, its affiliates, or suppliers on that basis, Comcast will charge for a completed call.
- Subscription is limited to one Carefree Minutes ${ }^{\circledR}$ Latin America 300 per account. This plan can be used in combination with other Carefree Minute plans. Minutes included in the plan are available to any line on the account. Unused minutes revert to the Company.
- Availability: Carefree Minutes ${ }^{\circledR}$ Latin America 300 subscription availability is limited to locations where billing and technical resources are available. Service may not be offered in all areas,


## C. Rates and Charges

1. All requirements as outlined in the Comcast Xfinity Voice Subscriber Agreement apply to this service also. If the customer discontinues Comcast Xfinity Voice Service, the customer will no longer qualify for this plan.
2. Landline or mobile terminating calls to plan-eligible countries that eclipse the 300 minute monthly usage allowance included in this service plan will be billed at the discounted rates shown hereafter. Mobile terminating calls to countries included in the plan but not eligible for inclusion in the 300 minute allowance are billed at the discounted rates shown in the following table.
3. Local, State and/or Federal taxes may apply in addition to the rate listed below. The Company reserves the right to pass on taxes or fees imposed on the Company by any taxing authority.

## 4. Service Charges

| Charges |  |
| :--- | :---: |
| Monthly Recurring Charge, | $\$ 9.95$ |

## C. Rates and Charges (Cont'd)

## Schedule of Discounted Rates

| Country | Landline Rate <br> Per Minute | Qualifying <br> Mobile [Note 1] | Mobile Rate <br> Per Minute |
| :--- | :---: | :---: | :---: |
| Argentina | $\$ 0.03(\mathrm{R})$ | No | $\$ 0.09$ |
| Bolivia | 0.11 | No | 0.13 |
| Brazil | 0.03 | Yes | 0.06 |
| Chile | 0.03 | Yes | 0.05 |
| Colombia | 0.04 | Yes | 0.06 |
| Costa Rica | 0.04 | Yes | 0.04 |
| Dominican Republic | 0.07 | Yes | 0.08 |
| Ecuador | 0.10 | No | 0.18 |
| El Salvador | 0.13 | No | 0.14 |
| Guatemala | 0.10 | No | 0.12 |
| Honduras | 0.12 | No | 0.12 |
| Nicaragua | 0.13 | No | 0.17 |
| Panama | 0.04 | No | 0.11 |
| Paraguay | 0.05 | No | 0.08 |
| Peru | 0.03 | No | 0.10 |
| Uruguay | 0.05 | No | 0.14 |
| Venezuela | 0.03 | Yes | 0.05 |

Note 1: Calls to mobile terminations in countries designated as "Yes" are eligible for inclusion in the initial 300 minute allocation. For all other listed countries, and for minutes in excess of the 300 minute allocation, the mobile rates shown are applicable.

